



Service Bulletin

PRELIMINARY INFORMATION

Subject: Rear Wheel Drive Manual Transmission Restriction

Models: 2016 Chevrolet Camaro
2014-2016 Chevrolet Corvette
2015-2016 Chevrolet SS
2015-2016 Chevrolet Colorado
2015-2016 GMC Canyon
2016 Cadillac ATS-V
2013-2016 Cadillac ATS
Equipped with manual transmission (RPO M13, MEP, MEL, MEK, MER, MM6, MG9, N8D)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our continuous quality improvement the rear wheel drive manual transmissions listed above have been placed on restriction. If diagnosis leads to unit replacement please contact the PQC (866-654-7654) after the questions below have been answered. These transmissions are fully serviceable internally and externally and may not require assembly replacement.

Recommendation/Instructions

Caller's First & Last Name / Position:

Technician's First & Last Name / Direct Phone:

Parts Manager's First & Last Name:

Parts Manager's Fax Number:

Dealer's Shipping Address:

Times In / Days Down:

Q1: Is this a stock vehicle or customer vehicle?

Q2: Was TAC contacted? (Y/N)

TAC Case#:

What was TAC's recommendation?

Was DMA contacted? (Y/N)

DMA Name/Email:

Q3: What is the customer's concern?

Q4: Is the vehicle modified with any non-production accessories?

If yes, ask the dealer to perform a calibration verification per Service Bulletin 09-06-04-026

Q5: Is the vehicle for personal or commercial use?

If commercial, what type of use?

Q6: Describe the failure of the transmission:

Q7: Serial number (required):

- Broadcast code (required):

Q8: List any DTCs:

Q9: Are there any leaks (Y/N)

- If no, continue to next question
- If yes,
- What type of leak?
- Location of the leak?

Q10: Are there any Noises (Y/N)

- If no, continue to next question
- If yes, complete the following
- What kind of noise?
- Location and frequency of the noise?

- When does it occur?
- How long does it last?

Q11: Any Lubrication Concerns (Y/N)

- If no, continue to next question
- If yes, complete the following
- Lubrication level?
- Any signs of oil contamination?

Q12: Performance

- Any performance concerns?
- Any vibration?

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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