



Service Bulletin

PRELIMINARY INFORMATION

Subject: PQC Restriction Allison LCT1000 Transmission Valve Body RPO MW7

Models: 2015-2016 Chevrolet Silverado

2015-2016 GMC Sierra

Equipped with Allison LCT1000 Transmission RPO MW7

This PI was superseded to update the 2015 model year instructions. Please discard PIP5224B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our ongoing quality improvement efforts, the Allison LCT1000 valve body part number 24262535 has been placed on restriction through the PQC to assist Engineering with product feedback.

Your cooperation with this program is greatly appreciated.

If you are working on a 2015 model year vehicle it is not necessary to provide the following information when contacting the PQC however you will need to provide the VIN for vehicle verification.

If you are working on a 2016 model year please fill out the information listed below as accurately as possible prior to contacting the PQC.

Recommendation/Instructions

Caller's First & Last Name / Position:

Technician's First & Last Name / Direct Phone:

Times In / Days Down:

Is the part being requested for:

Customer Pay

A Model Year Not Listed

A Vehicle Line Not Listed

What is the customer's concern?

Was the customer's concern duplicated?

Was TAC or your DMA contacted?

TAC Case #:

TAC Recommendations:

DMA Name/Email:

Is the vehicle modified with any non-production accessories?

Were any transmission maintenance or component replacements completed prior to contacting PQC (if yes, describe)?

Is the valve body being replaced as a result of another repair?

Has an attempt been made to disassemble the valve body?

If yes, what was found that led to replacement?

What valve(s) are affected (valve description or number)?

What SI document # was used for diagnosis?

What step in the SI document led to replacement?

Have you reviewed the latest version of PIP4379 to determine if it is applicable to the customer's concern:

Was the appropriate PI/SI document completed for any DTCs?

If yes, which document?

List any DTCs:

Were the DTCs cleared and the vehicle test-driven?

Did the DTCs reappear?

Have you captured the Tech 2 freeze frame data for the DTC?

Is the valve body being requested for one or more of the following DTCs: P0751, P0752, P0756, P0757, P0761 or P0762?

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION