



TECHNICAL SERVICE BULLETIN

Adaptive/Active Steering - Check Adaptive/Active Steering Message Illuminated With DTC C1B00

16-2066
03 November
2016

Model:

Ford 2016 Edge
Lincoln 2016 MKX

Issue: Some 2016 Edge/MKX vehicles equipped with adaptive/active steering may exhibit a check adaptive/active steering message illuminated in the instrument panel cluster (IPC) message center with diagnostic trouble code (DTC) C1B00 stored in the steering effort control module (SECM).

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
3600	Steering Wheel - See Parts Catalog For Application	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2016 Edge/MKX: Retrieve DTC And Replace The Steering Wheel (Can Be Claimed With Operation B) (Do Not Use With Any Labor Operations Outside Of This Article)	162066A	0.8
2016 Edge/MKX: Check And Adjust Toe If Necessary Includes Additional Time For Active Steering And Lane Departure Warning (Can Be Claimed With Operation A) (Do Not Use With Any Labor Operations Outside Of This Article)	162066B	0.8

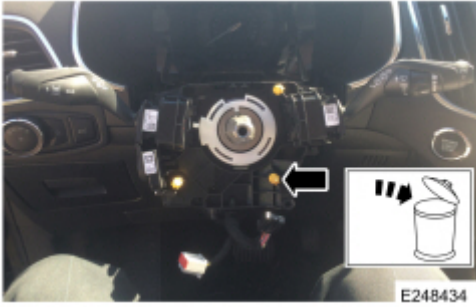
Repair/Claim Coding

Causal Part:	3600
Condition Code:	x2

Service Instruction

- Connect the Ford Integrated Diagnostic System (IDS) service tool or equivalent scan tool to the data link connector (DLC). Check for DTCs. Is C1B00 stored in the SECM?
 - Yes - proceed to Step 2.
 - No - this article does not apply. Refer to Workshop Manual (WSM), Section 211-02 for normal diagnostics.
- Remove and discard the steering wheel. Refer to WSM, Section 211-04.

Figure 1



3. Before installing a new steering wheel, remove and discard the yellow boot on the lower right alignment pin on the multifunction switch. (Figure 1)
4. Install a new steering wheel. Refer to WSM, Section 211-04.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.