

Technical Service Bulletin



24 Cruise control/adaptive cruise control intermittently do not work

24 16 56 2045049/1 August 15, 2016.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2016 - 2017	All	e-tron

Condition

- The cruise control or adaptive cruise control intermittently cannot be switched on when the vehicle is being driven.
- The complaint only occurs after the air conditioning is used.
- After the ignition is switched off and then switched on, the complaint is fixed.

Technical Background

The software in the engine control module (ECM), J623 (address word 01), needs to be updated.

Production Solution

Not applicable.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the ECM, J623 (address word 01), using the SVM action code as listed in the table below, if necessary.

Model	Engine	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
A3 e-tron	CXUA	04E906023AF	< 3381	04E906023AF	3381	01A223
	CXUA	04E906023H	< 9258	04E906023H	9258	
	CXUA	04E906023AB	< 3387	04E906023AB	3387	

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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48/50• G10 for CPO covered vehicles – verify owner• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2470		
Damage Code:	0039		
Diagnostic Time:	Software update	0150 0000	Time stated on diagnostic protocol (Max 100 TU)
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2045049/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732 *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (2045049) are subject to change and/or removal. Always check with your Parts Dept. and service manuals for the latest information.