

Bulletin No.: PIC6171A

Date: Feb-2016

PRELIMINARY INFORMATION

Subject: Radio Display Unresponsive or Makes Random Selections with No User Input

Models: 2016 Chevrolet Camaro, Malibu, Volt

With IO5 or IO6 Radio

This PI was superseded to update Recommendation/Instructions. Please discard PIC6171.

Condition/Concern

Customers may comment that at times the radio display will not respond to touch or will make random selections with no user input but the audio volume and steering wheel controls continue to function normally.

Recommendation/Instructions

Once the concern is verified, remove power from the Info Display Module by removing the fuse for the Info Display Module. After power is restored display should return to normal functionality. If concern is corrected please release the vehicle back to the customer. Please do not replace any parts for this concern.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
4069929	Electrical Controls- Labor only	0.2 Hours

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION