



# Service Bulletin

## INFORMATION

**Subject:** Normal Characteristic — Roof Panel Wavy Near Roof Panel Moldings or Ditch Moldings

**Models:** 2010-2017 Chevrolet Equinox  
2010-2017 GMC Terrain

**Attention:** This PI also applies to any of the above models that may be Export from North America vehicles.

*This PI has been revised to add the 2017 Model Year. Please discard PI1507.*

### Condition/Concern



Some customers may comment on denting or waviness along the outer edges of the roof panel near the roof panel moldings (ditch moldings). This is caused by the welding process of the roof panel to the side door (closure) panel.

### Recommendation/Instructions

This is a normal operating characteristic of the vehicle and no repair attempts should be performed.

## Customer Information

Please communicate to the customer this condition is a normal characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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