



# Service Bulletin

## INFORMATION

**Subject:** Cooled Seat Fan Making Tapping Noise When in Use

**Models:** 2014-2017 Chevrolet Impala (VIN 1)  
Equipped with Ventilated Driver and Passenger Front Seats (RPOs KU1, KU3)

*This PI has been revised to remove the breakpoint and add the 2016-2017 Model Years. Please discard PI1341.*

### Condition/Concern

Some customers may comment on a tapping noise heard when using cooled seats.

This condition may be due to the seat cushion heat harness coming in contact with the cooling fan.

### Recommendation/Instructions



Re-route the seat cushion heat harness under the flex mat away from the cooling fan and attach a harness clip to the new location under the seat as shown above.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7080168*	Re-routing the Seat Cushion Heat Harness Away From the Cooling Fan	0.4 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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