

SSM
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Some 2016 MKX vehicles equipped with climate control seats and built on or before 3-Oct-2016 may exhibit poor cooling performance from the climate control seat. To correct the condition, update the seat control module E (SCME) as-built configuration using IDS version 103.01 or higher. Make sure you are connected to the internet when downloading the updated as-built data. For claiming, use causal part 19N550 and applicable labor operation(s) in Section 10 of the Service Labor Time Standards (SLTS) Manual.