

**CLICKING OR RATCHETING TYPE NOISE FROM REAR OF VEHICLE -  
2.7L ECOBOOST - AWD - BUILT ON 16-OCT-2016 AND THROUGH 18-  
NOV-2016**

**TSB 16-0169**

**LINCOLN:**

2017 Continental

**ISSUE**

Some 2017 Continental vehicles equipped with a 2.7L EcoBoost engine, all-wheel drive (AWD) and built on 16-Oct-2016 and through 18-Nov-2016 may exhibit a clicking or ratcheting type of noise from the rear of the vehicle during acceleration.

**ACTION**

Follow the Service Procedure steps to correct the condition.

**SERVICE PROCEDURE**

1. Does the customer state that the vehicle exhibits a clicking or ratcheting type of noise from the rear of the vehicle during acceleration?
  - a. Yes - proceed to Step 2.
  - b. No - this article does not apply. Refer to Workshop Manual (WSM), Section 100-04.
2. Raise the vehicle. Refer to WSM, Section 100-04.
3. Visually inspect the right side of the rear drive unit (RDU) front mounting bracket from the rear of the vehicle and looking forward. Are you able to read GD93 on the bracket? (Figure 1)

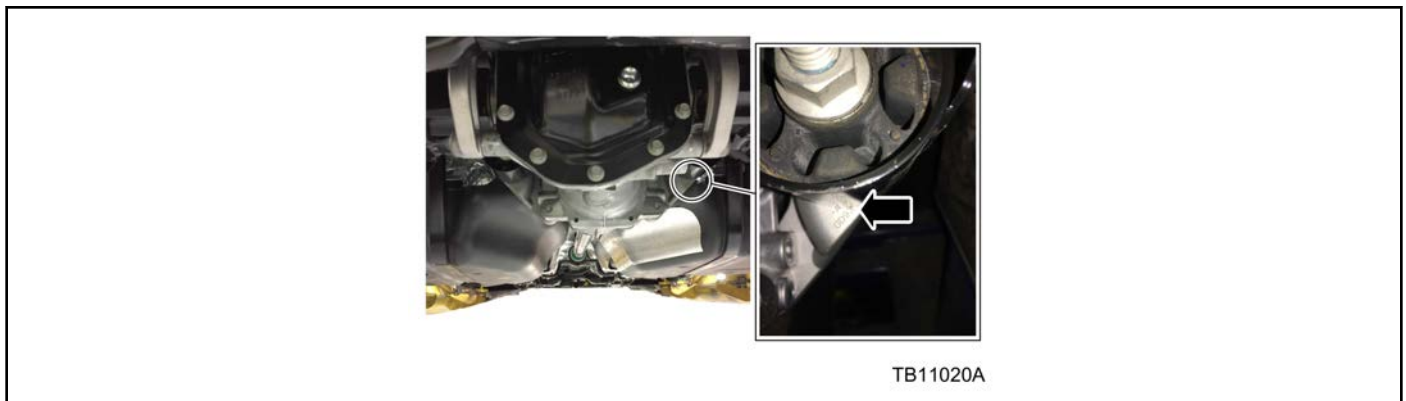


Figure 1 - Article 16-0169

- a. Yes - this article does not apply. Refer to WSM, Section 100-04 for normal diagnostics.
  - b. No - proceed to Step 4.
4. Using a jack stand, support the front of the RDU.
5. Remove the right side front RDU mounting bracket and install it on the left side. Remove the left side front RDU mounting bracket and install it on the right side.
  - a. Tighten mounting bolts to 90 Nm (66 lb-ft)
6. Remove the jack stand and lower the vehicle. The repair is complete.

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

<b>OPERATION</b>	<b>DESCRIPTION</b>	<b>TIME</b>
160169A	2017 Continental AWD 2.7L GTDI: Inspect And Relocate The RDU Mounting Brackets Following The Service Procedure (Do Not Use With Any Other Labor Operations)	0.5 Hr.

**WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**DEALER CODING**

<b>BASIC PART NO.</b>	<b>CONDITION CODE</b>
4K360	12