

LOOSE RADIATOR GRILLE AND/OR SQUEAK RATTLE FROM RADIATOR GRILLE AREA - OHIO ASSEMBLY PLANT - BUILT ON OR BEFORE 24-OCT-2016

TSB 16-0164

FORD:

2017 F-Super Duty

ISSUE

Some 2017 F-Super Duty vehicles built at the Ohio Assembly Plant on or before 24-Oct-2016 may exhibit a loose radiator grille and/or squeak rattle from radiator grille area. This may be due to improper torque of the radiator grille reinforcement bolts.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Does the vehicle exhibit a loose radiator grille and/or squeak rattle from radiator grille area?
 - a. Yes - proceed to Step 2.
 - b. No - this article does not apply. Refer to online Workshop Manual (WSM), Section 100-04 for normal diagnostics.
2. Check the vehicle identification number (VIN). Is the 11th digit of the VIN a D, which indicates the truck was built at Ohio Assembly Plant?
 - a. Yes - proceed to Step 3.
 - b. No - this article does not apply. Refer to online Workshop Manual (WSM), Section 100-04 for normal diagnostics.
3. Remove the radiator grille. Refer to WSM, Section 501-08.
4. Torque the four radiator grille reinforcement bolts located near the left and right headlamps to 40 Nm (30 lb-ft). (Figures 1)

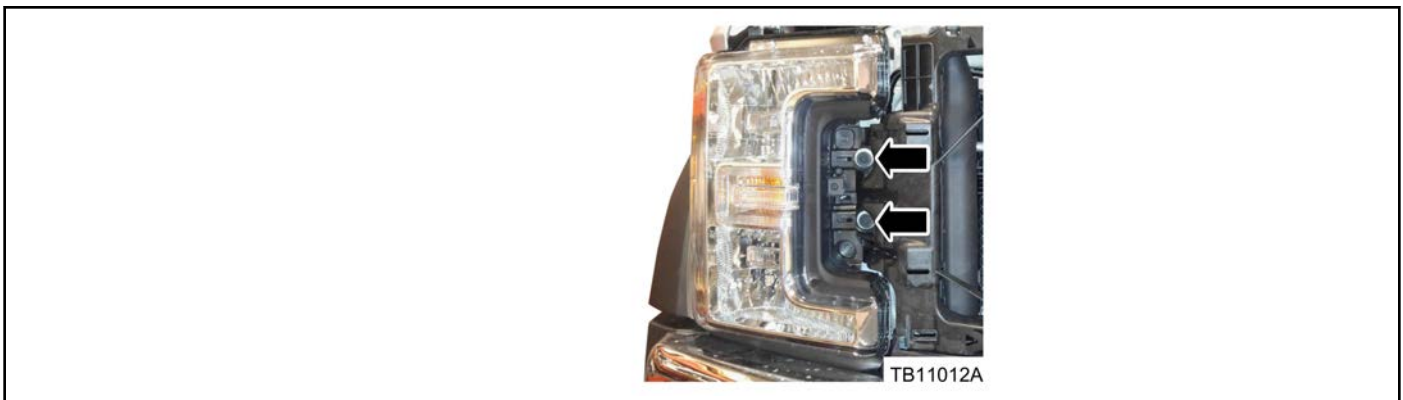


Figure 1 - Article 16-0164

- a. The right side of the vehicle is shown, left side is similar.
5. Reinstall the radiator grille. Refer to WSM, Section 501-08.

OPERATION	DESCRIPTION	TIME
160164A	2017 F-Super Duty Without 360 Degree Camera: Inspect, Tighten Radiator Grille Bolts (Do Not Use With Any Other Labor Operations)	0.4 Hr.

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
17A792	24