

# Technical Service Bulletin



## 94 Mirror turn signal - Repair Authorization

94 16 77 2043918/1 April 14, 2016.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A5, A5 Cabriolet, A6, A7	2016 - 2017	All	Not Applicable

## Condition

- The side mirror turn signal is inoperable.
- A bulb out warning appears in the DIS.
- There is moisture inside the side mirror turn signal.
- One of the following DTCs is stored:
  - **DTC VAG00110** (Mirror turn signal bulb, front passenger side)
  - **DTC VAG00109** (Mirror turn signal bulb, driver side)

## Technical Background

Various parts have been replaced under warranty for the condition noted above. Failure of these parts has been linked to impact damage.

In an effort to gain information on these cases, we are asking that you contact the Audi Technical Assistance Center (TAC) before replacing any parts or disassembling the mirror housing. This will assist us in diagnosing any potential issues with the condition noted above.

## Production Solution

No changes to production have been made, as no issue has been identified.

## Service

Audi of America is requesting your cooperation in supplying us with technical information regarding this condition.

1. Verify the condition listed above.
2. **If a DTC is present and there is no external damage:**
  - Create a TAC ticket.
  - Attach photos of the exterior mirror housing to the TAC ticket. Photos must show the complete mirror housing (front and back) with no signs of external damage (Figure 1, A and B).
  - Do not disassemble the mirror housing.

**If any external damage is present:**

- This repair authorization does not apply.
- Physical damage of the mirror housing is considered to be external influence and is not covered under warranty.



*Figure 1. Example of photos of exterior mirrors.*

## Warranty

This TSB is informational only and not applicable to any Audi warranty.

## Additional Information

All parts and service references provided in this TSB (2043918) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.