

#### 17 "Oil minimum warning, add one quart of oil" message appears, but oil level is above minimum

17 16 71 2038119/5 April 20, 2016. Supersedes Technical Service Bulletin Group 17 number 16-68 dated March 7, 2016 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment	
A4	2011 - 2018	All	3.0T engine	
A5	2013 - 2018	All	3.0T engine	
A5 Cabriolet	2011 - 2018	All	3.0T engine	
A6	2012 - 2015	All	3.0T engine	
A7	2012 - 2015	All	3.0T engine	
A8	2013 - 2015	All	3.0T engine	
Q5	2013 - 2017	All	3.0T engine	
Q7	2011 - 2016	All	3.0T engine	

#### Condition

REVISION HISTORY				
Revision	Date	Purpose		
5	-	Revised header data (Added engines)		
4	3/7/2016	Revised header data (Added model years)		
3	3/10/2015	Revised Warranty (Added Q7)		

• The message "Oil minimum warning, add one quart of oil" appears in the instrument cluster, but the oil level is above the minimum level (when measured with special tool T40178).

• There are no DTCs related to oil level stored in the ECM memory.

# **Technical Background**

The oil level sensor is defective.

# **Production Solution**

Updated oil level sensor.

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# Technical Service Bulletin

### Service

- 1. Use special tool T40178 to verify that the oil level is not below the minimum level:
  - Adjust the tool to 132 (Figure 1).
  - The oil level needs to be above "0" (minimum).



Figure 1. Adjusting the tool.

2. Replace the oil level sensor.

Make sure that the oil level is at **max** (at 13 with T40178) with engine oil at operating temperature.



Do not perform an oil consumption test.

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# Technical Service Bulletin

### Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.			
Service Number:	1711			
Damage Code:	0010			
Labor Operations:	Replace oil level sensor (For A6, A7, A8, Q7)	1711 1900	90 TU	
	Replace oil level sensor (For A4, A5, Q5)	1711 1900	70 TU	
Diagnostic Time:	GFF	No allowance	0 TU	
	Road test prior to service procedure	No allowance	0 TU	
	Road test after service procedure	0121 0004	10 TU	
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DAD	P allowance de	tails)	
Claim Comment:	As per TSB # 2038119/5			

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual.* Claims are subject to review or audit by Audi Warranty.

# **Required Parts and Tools**

Part number	Part Description	Quantity
03C907660S	Oil level sensor	1

Tool number	Tool Description	
T40178	Oil level measuring tool	

# **Additional Information**

All parts and service references provided in this TSB (2038119) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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