Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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Subject: SPECIAL SERVICE TOOL SHIPMENT - MAY 2016	Bulletin No: 00-003/16
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APPLICABLE MODEL(S)/VINS

2016 CX-9

DESCRIPTION

In support of the newly launched 2016 CX-9, Mazda will ship to all dealers, a crimping tool designed specifically for use on aluminum wiring.

- The SST will be shipped by Mazda's tool vendor Bosch at the end of May, 2016.
- The following SST is the latest addition to the Mazda Required Tool (MRT) list:

Part Number	Description
49JP-03-001	Crimper

BILLING INFORMATION

Tool(s) will be automatically invoiced to your dealer parts account statement. Current pricing is available on Mazda e-Store. If your accounting department has any questions regarding this invoicing, please call Mazda Special Service Tools (949-442-6539).

SHIPPING INFORMATION

Tool(s) will be shipped via UPS ground to your Service Department.

Please advise your shipping/receiving personnel of this tool shipment.

OBTAINING ADDITIONAL TOOLS

To order additional SSTs, submit orders via Mazda e-Store at http://dealers.mazdausa.com.

CUSTOMER SERVICE INFORMATION

For warranty or product information call Bosch Customer Service at (877) 722-8336.

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SPECIAL SERVICE TOOL (SST) AND USAGE

