# Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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Subject:

GRINDING NOISE WHEN OPENING AND / OR CLOSING TRUNK LID

Bulletin No: 09-029/16

Last Issued: 04/29/2016

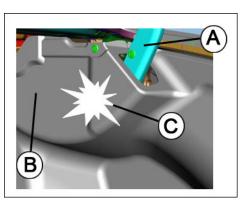
### **APPLICABLE MODEL(S)/VINS**

2016 Mazda6 vehicles with VINs between JM1 GJ \*\*\*\*\*\* 400001 - 401811 (produced before December 11, 2014)

#### **DESCRIPTION**

Some vehicles may exhibit a grinding type noise (C) from the trunk lid hinge (A) (one or both sides) when opening and/or closing the trunk lid. The noise may be caused by the trunk lid hinge cover (A) making contact with the trunk side trim (B).





Customers having this concern should have their vehicle repaired using the following repair procedure.

#### REPAIR PROCEDURE

- 1. Verify customer concern.
- 2. Replace the trunk hinge cover(s). Refer to MS3 online "TRUNK LID REMOVAL/INSTALLATION".
  - **NOTE:** Only replace the affected side.
- 3. Verify repair.

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**CONSUMER NOTICE**: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ----without permission in writing.

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## PART(S) INFORMATION

Part Number	Old Part Number	Description	Qty.	Notes
G46G-68-8W5A	G46G-68-8W5	COVER(R), TRUNK SIDE	1	Right side
G46G-68-8W6A	G46G-68-8W6	COVER(L), TRUNK SIDE	1	Left side

#### WARRANTY INFORMATION

#### NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A	
Symptom Code	82	
Damage Code	97	
Part Number Main Cause	G46G-68-8W5A	
	and / or	
	G46G-68-8W6A	
Quantity	1	
Operation Number / Labor Hours:	XXM3MXRX / 0.2 Hrs. (one or both sides)	

NOTE: If both sides need replacement, claim other side "COVER, TRUNK SIDE" as related part.