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Subject: SQUEAK NOISE WHEN DOOR GLASS MOVES UP AND/OR DOWN	Bulletin No: 09-023/16
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APPLICABLE MODEL(S)/VINS

2016 MX-5 vehicles with VINs lower than JM1ND*****112654 (produced before February 29, 2016)

DESCRIPTION

Some vehicles may exhibit a squeak noise when the door glass moves up and/or down. This concern happens especially when the door glass is wet with moisture or after a car wash.



This is caused by stick-slip noise occurring at the contact surfaces between the door glass and the weather strip. With repeated moving up and down, the anti-noise paint on the weather strip peels off. To prevent the stick-slip noise, a high slide-ability tape has been added to the weather strip.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Remove the door trim according to the instructions on MS3 online or the Workshop Manual (section 09-17 DOOR TRIM REMOVAL/INSTALLATION).
3. Replace the weatherstrip on both doors with modified ones.
4. Install the door trim.
5. Verify repair.

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PART(S) INFORMATION

Part Number	Description	Qty.	Notes
N2Y0-58-760	Weatherstrip (R), Door	1	Right side
N2Y0-59-760	Weatherstrip (L), Door	1	Left side

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	82 (Noise)
Damage Code	9E (Fatigued)
Part Number Main Cause	N2Y0-58-760 or N2Y0-59-760
Quantity	1
Operation Number / Labor Hours:	XXM1JXRX / 0.7 Hrs. (Both sides)