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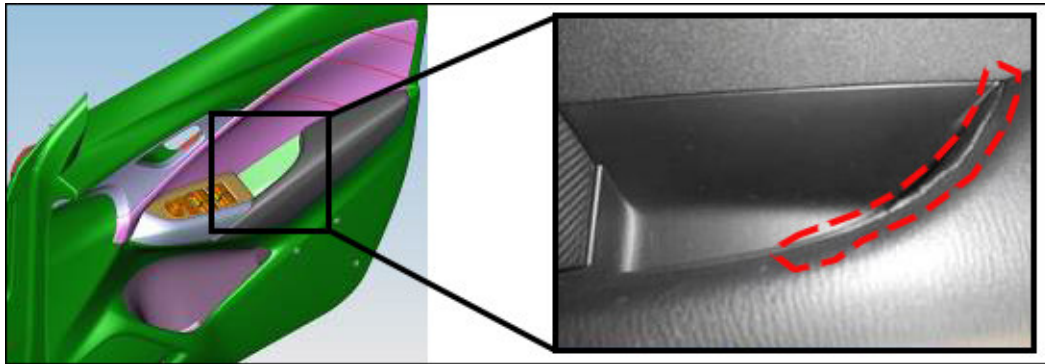
Subject: DOOR ARM REST POOR APPEARANCE	Bulletin No: 09-036/16
	Last Issued: 06/03/2016

APPLICABLE MODEL(S)/VINS

2016 CX-3 vehicles with VINs lower than JM1 DK ***** 113084 (produced before August 17, 2015)

DESCRIPTION

Some vehicles may exhibit a visible white felt through the gap between the front door trim and the door arm rest, causing poor appearance.



Customers having this concern should have their vehicle repaired using the following repair procedure.

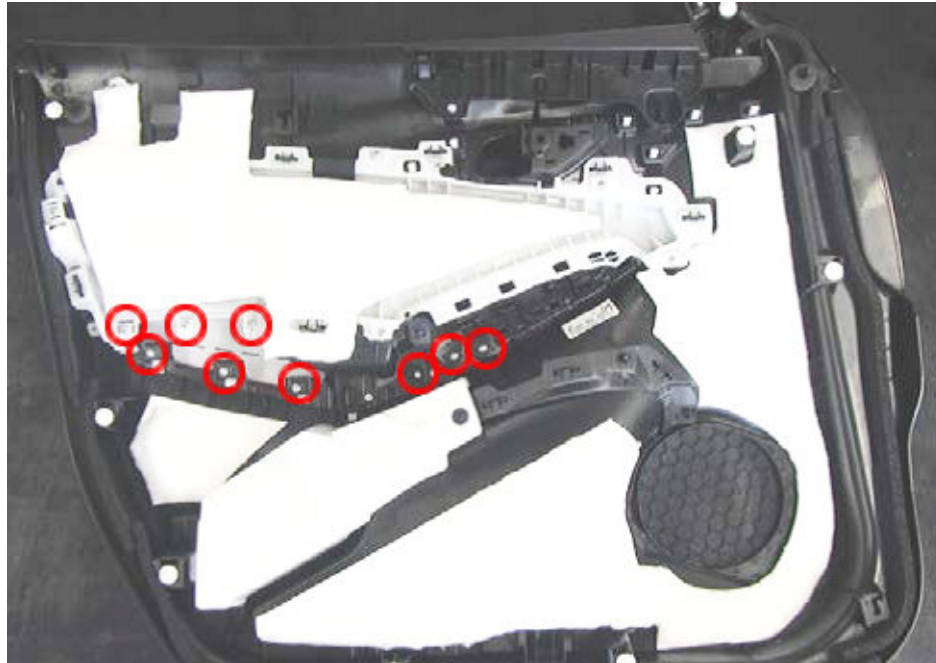
REPAIR PROCEDURE

FRONT DOOR

1. Verify customer concern.
2. Remove the front door trim. Refer to MS3 online "FRONT DOOR TRIM REMOVAL/INSTALLATION".

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

3. Remove the 9 screws of the arm rest as shown below:



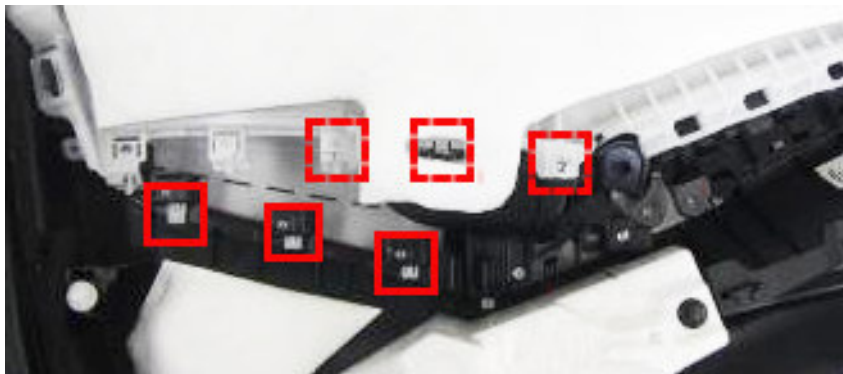
Inside of front door trim

Vehicle Front



4. Remove the arm rest from the door trim.

NOTE: Push the 6 clip tabs to remove the arm rest.



Inside of front door trim

Vehicle Front



5. Install the new arm rest to the front door trim.

NOTE: Verify that all clips are secured.

6. Install the 9 screws to the arm rest.

NOTE: Do NOT use power tools when installing screws. This may damage the arm rest.

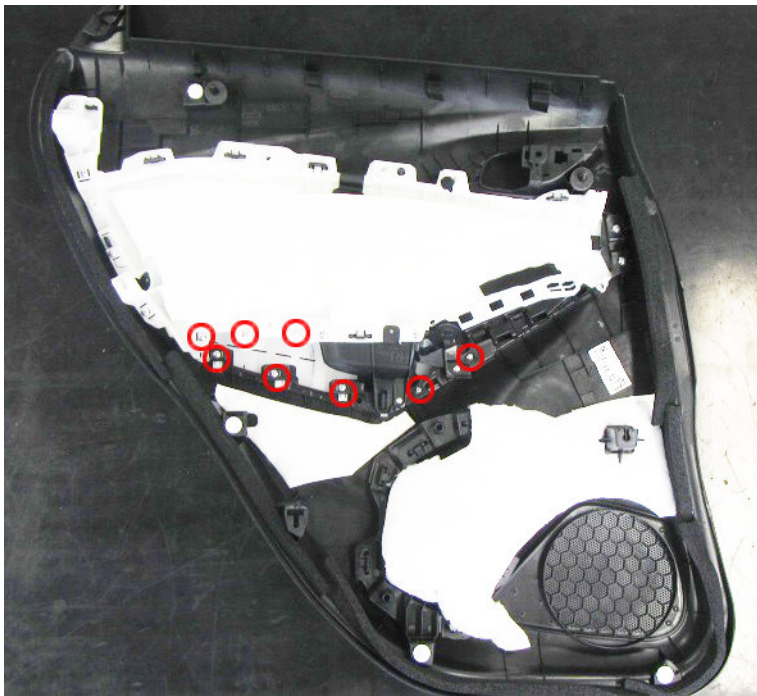
7. Install the front door trim. Refer to MS3 online "FRONT DOOR TRIM REMOVAL/INSTALLATION".

8. Verify repair.

REAR DOOR

1. Remove the rear door trim. Refer to MS3 online "REAR DOOR TRIM REMOVAL/INSTALLATION".

2. Remove the 8 screws of the arm rest as shown below:



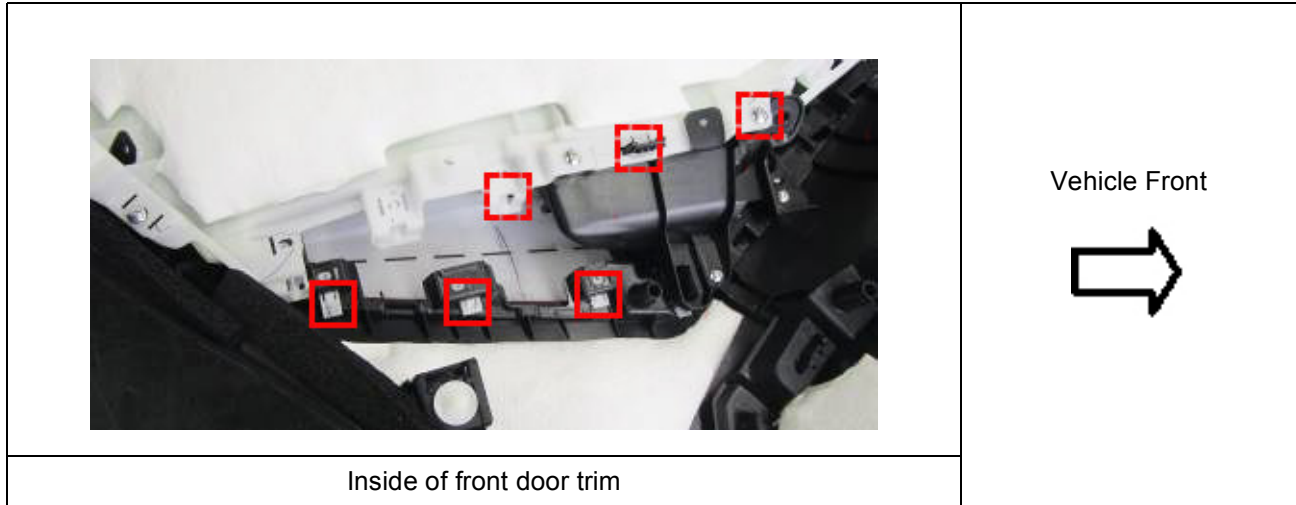
Inside of front door trim

Vehicle Front



3. Remove the arm rest from the door trim.

NOTE: Push the 6 clip tabs to remove the arm rest.



4. Install the new arm rest to the rear door trim.

NOTE: Verify that all clips are secured.

5. Install the 8 screws to the arm rest.

NOTE: Do NOT use power tools when installing screws. This may damage the arm rest.

6. Install the rear door trim. Refer to MS3 online "REAR DOOR TRIM REMOVAL/INSTALLATION".
7. Verify repair.

PART(S) INFORMATION

Part Number	Description	Qty.
D10G-69-371C-15	ARMREST,F,RH	1
D10E-69-371C-02	ARMREST,F,RH	1
D10G-69-391C-15	ARMREST,F,LH	1
D10E-69-391C-02	ARMREST,F,LH	1
DB4F-69-376B-02	ARMREST,R,RH	1
D10F-69-376D-15	ARMREST,R,RH	1
DB4F-69-396B-02	ARMREST,R,LH	1
D10F-69-396D-15	ARMREST,R,LH	1

Use GEPC to look up the correct part number by VIN.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- This TSB can be performed by D329 Mazda Certified Lube Technicians.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A			
Symptom Code	87			
Damage Code	9B			
Part Number Main Cause	**** 69 371*, **** 69 391*, **** 69 376* or **** 69 396* (Armrest)			
Quantity	1			
Operation Number / Labor Hours:	XXM3LARX / 0.4 Hrs. (One door)	XXM3LBRX / 0.6 Hrs. (Two doors)	XXM3LCRX / 0.8 Hrs. (Three doors)	XXM3LDRX / 1.0 Hrs. (All four doors)
TSB can be performed by D329 Mazda Certified Lube Technicians:	Yes	Yes	Yes	Yes

NOTE: Enter additional "Replacement Part" numbers in Related Part Number of your Warranty Claim.