

Technical Service Bulletin



68 Squeaks and rattles from the left under dash panel

68 16 17 2044125/1 May 4, 2016.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3 Sedan	2015	All	Not Applicable
A3 Sedan	2016	000001 - 081496	Not Applicable
A3 Cabriolet	2015	All	Not Applicable
A3 Cabriolet	2016	000001 - 082217	Not Applicable
A3 e-tron	2016	000001 - 121721	Not Applicable

Condition

The customer hears squeaks and/or rattles from the left instrument panel cover, especially when driving over rough roads.

Technical Background

These noises can be caused by contact between the left instrument panel cover and the adjoining surfaces of the instrument panel, or by contact between the left instrument panel cover and the footwell lamp (Figure 1).

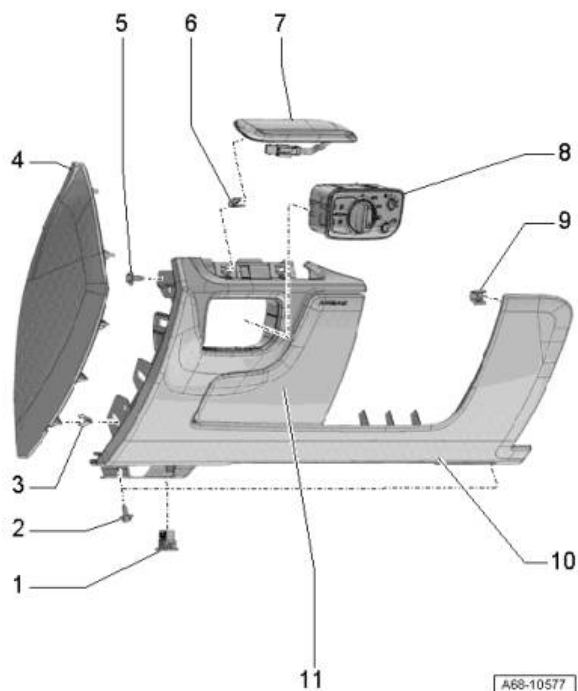


Figure 1. Left instrument panel assembly

Production Solution

The contact areas between these panels are isolated in production.

Service

1. Wrap a layer of fleece adhesive tape D 373125A2 around the four lower mounting hooks as shown in the illustration (Figure 2).

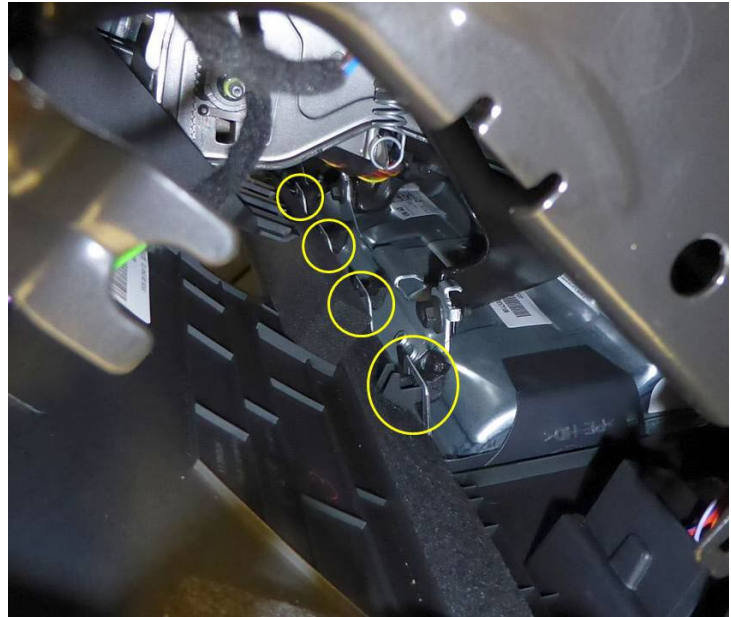


Figure 2. Four lower mounting hooks.

2. Apply tape to the edges of the opening of the instrument panel cover as shown in the illustration (Figure 3). Ensure that none of the fleece tape will be visible after the panel is reinstalled.

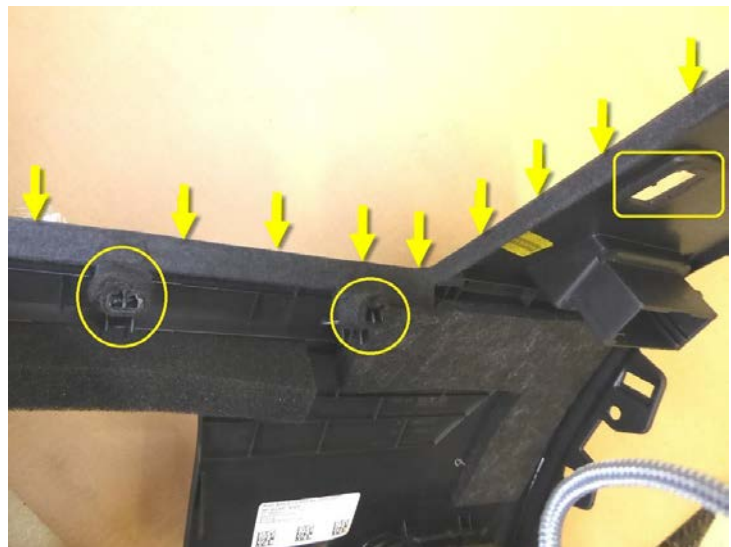


Figure 3. Additional areas of contact for fleece tape application.

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3. To eliminate any free play, isolate the edges of the footwell lamp opening as well (Figure 4).



Figure 4. Footwell lamp.

4. Finally, apply fleece tape to the perimeter of the fuse panel cover as shown in the illustration (Figure 5).



Figure 5. Fuse panel 'C' cover.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	6818		
Damage Code:	0020		
Labor Operations:	Left instrument panel cover remove+reinstall	6818 1900	30 TU
	Modify instrument panel cover	6818 9999	30 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2044125/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
D 373125A2	 <p>Fleece adhesive tape</p>	0.3

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Additional Information

All parts and service references provided in this TSB (2044125) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.