

Technical Service Bulletin



20 Fueling vehicle at gas station is difficult - Repair Authorization

20 16 69 2044182/1 May 5, 2016.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|--------------|------|--|----------------------------|
| A3 | 2015 | 122835 - 999999 | Gas engines |
| A3 | 2016 | All | Gas engines |
| A4 | 2015 | N033840 - N999999 A106623 - A999999 | Gas engines |
| A4 | 2016 | All | Gas engines |
| A5 | 2015 | 048918 - 999999 | Gas engines |
| A5 | 2016 | All | Gas engines |
| A5 Cabriolet | 2015 | 008879 - 999999 | Gas engines |
| A5 Cabriolet | 2016 | All | Gas engines |
| Q5 | 2015 | 111805 - 999999 | Gas engines |
| Q5 | 2016 | All | Gas engines |
| A6, A7 | 2016 | 009519 - 999999 | Gas engines |
| A8 | 2015 | 033270 - 999999 | Gas engines |
| A8 | 2016 | All | Gas engines |
| Q7 | 2017 | 014013 - 999999 | Gas engines |

Condition

It is difficult to fuel the vehicle.

Technical Background

Various parts have been replaced under warranty for the condition noted above, but no issues were identified with these parts. In an effort to gain information, we are asking that you contact the Audi Technical Assistance Center (TAC) before replacing any parts. This will assist us in diagnosing any potential issues with the condition noted above.

Production Solution

No changes to production have been made, as no issue has been identified.

Technical Service Bulletin



Service

Audi of America is requesting your cooperation in supplying us with technical information regarding this condition.

1. Verify the condition.
2. If the vehicle is within the New Vehicle Limited Warranty, contact a TAC consultant before proceeding. Please attach the DTC and diagnostic log to the TAC ticket.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2044182) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.