

# Warranty Policies and Procedures Bulletin

## Audi Warranty

**Number: AWA-16-05**

**Date: Jul 21, 2016**

**Subject: Extended Warranty Coverage for Continental Airbag Control Module**

**Dealers: United States and Puerto Rico**

This document modifies the Audi Warranty Policies and Procedures Manual.

Effective: Reception Date July 22, 2016

### Continental Airbag Control Module Warranty Extension

Audi is extending warranty coverage for the Continental airbag control module in certain 2008-2010 MY vehicles (under specific conditions) to 15 years or 150,000 miles, whichever occurs first, from the vehicle's original in-service date. The vehicle's in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service. This warranty extension is fully transferable to subsequent owners.

In rare cases, a power supply component in the airbag control module may corrode and cause the module to fail, turning on the airbag light in the instrument panel. If the airbag light is on due to this issue, safety systems such as seat belt pretensions and airbags may not deploy in the event of a crash, increasing the risk of occupant injury.

#### What is covered under this Warranty Extension

If the airbag light comes on and stays on while a vehicle is within the time and mileage limits of this warranty extension, an authorized Audi dealer will perform a diagnosis to determine if the light is on due to the airbag control module power supply component corrosion issue. The diagnosis is completed at no cost to the customer.

If diagnosis confirms the vehicle has the listed issue, the repair will be performed at no cost to the customer.

#### What is not covered under this Warranty Extension

- ▶ If diagnosis reveals that the vehicle has an unrelated issue(s) any necessary repairs will not be covered under this warranty extension.
- ▶ Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect, and repairs that are necessary for proper diagnosis of these conditions or required to bring the vehicle up to factory specifications are not covered by this warranty extension.
- ▶ The warranty and maintenance information that came with the vehicle contains information on the limited warranties applicable to the customer's Audi model. The customer should read these limited warranties carefully to determine their warranty rights and obligations, as this information also applies to the coverage provided to customers in this warranty extension.
- ▶ If a customer previously paid for replacement of a faulty Continental airbag control module due to corrosion as described, he may request reimbursement.

### Claim Processing

Claim Type – 110      SN – 6953      Damage Code - 0040

Warranty Key: *U27 Airbag CM Ext 15/150,000 US Only* is assigned in Elsa to identify vehicle eligibility.