

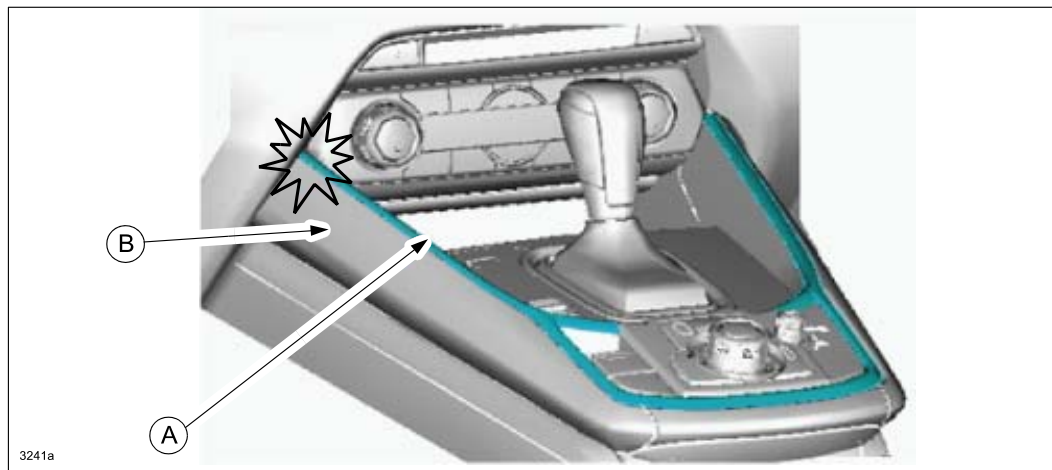
Subject: SQUEAKING NOISE FROM FRONT CONSOLE WHILE DRIVING ON ROUGH ROADS	Bulletin No: 09-048/16
	Last Issued: 08/12/2016

APPLICABLE MODEL(S)/VINS

2016 CX-9 vehicles with VINs lower than JM3TC*****114514 (produced before July 18, 2016)

DESCRIPTION

Some vehicles may exhibit a squeaking noise from the left and/or right side front console panels when driving on rough roads. The noise can also be reproduced by pushing the side panel at the location shown below.

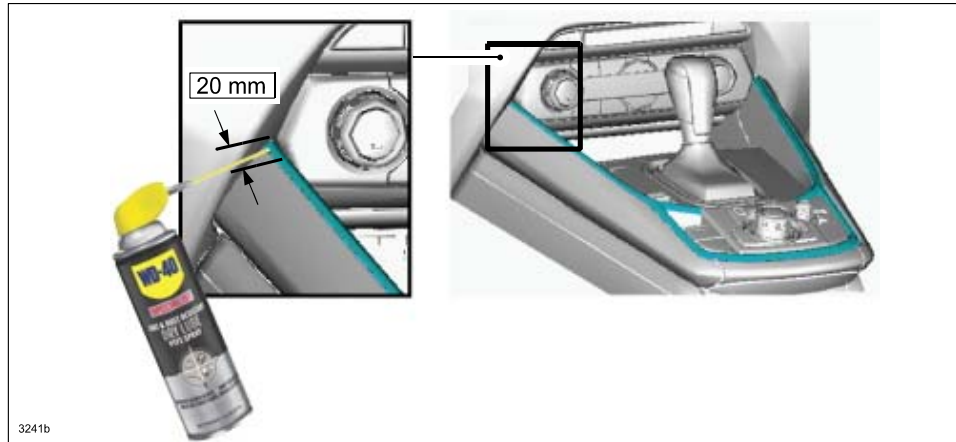


The noise may be caused by the chrome decoration panel (A) interfering with the side panel (B). To eliminate the noise, a noise prevention tape has been added to the front console.

Customers having this concern should have their vehicle repaired using the following repair procedure.

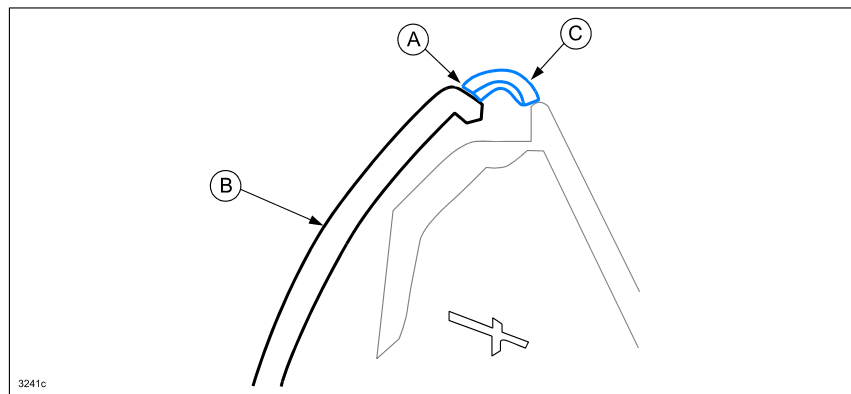
REPAIR PROCEDURE

1. Verify the customer concern.
2. Obtain a "Dry type PTFE spray lubricant" to spray between the chrome decoration panel and the side panel.



Recommended Lubricants
WD-40 COMPANY WD-40® Specialist™ Dry Lube PTFE Spray
RUSTOLEUM CORPORATION PTFE Dry Lubricant
BLASTER CHEMICAL COMPANIES, INC. PTFE Dry Lube


3. Apply lubricant (A) between the side panel (B) and the chrome decoration panel (C). Apply it to both the left and right sides.



CAUTION: Clean up the surface immediately after the lubricant is sprayed to avoid damaging the plastic.

4. Verify the repair.

PART(S) INFORMATION

 <small>32416</small>		
WD-40 COMPANY WD-40® Specialist™ Dry Lube PTFE Spray	RUSTOLEUM CORPORATION PTFE Dry Lubricant	BLASTER CHEMICAL COMPANIES, INC. PTFE Dry Lube

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.
- This TSB can be performed by D329 Mazda Certified Lube Technicians.

Warranty Type	A
Symptom Code	82
Damage Code	97
Part Number Main Cause	TK48-64-4A1
Quantity	0
Operation Number / Labor Hours:	XXM5WXRX / 0.2 Hrs.
TSB can be performed by D329 Mazda Certified Lube Technicians:	Yes