

SSM 45972	Some 2015-2016 MKC vehicles equipped with memory mirrors built on or before 12/7/2015 may experience a ratcheting/clicking noise from the exterior mirror(s)glass when one or more of the following actions occur: vehicle unlocked, vehicle first started, memory mirror buttons activated or when power fold mirrors are operated. Reprogram the driver door module (DDM) and/or passenger door module (PDM) with latest calibration using Integrated Diagnostic System (IDS) release 101.04 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com . Use causal part 14B291 and refer to section 10 in the SLTS manual for applicable labor operations.
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