

SSM 45961	Some 2016 F-150 vehicles equipped with 2.7L Gasoline Turbocharged Direct Injection(GTDI) engines may exhibit inoperative, intermittent Air Conditioning(A/C) operation. If unable to resolve A/C inoperative concern after completing Workshop Manual 412-00 Climate Control System diagnostics; perform Powertrain Control Module(PCM) KAM Reset to temporarily clear this condition. Reference Resetting Keep Alive Memory (KAM) in PC/ED Section 2 Diagnostic Methods. Engineering is currently investigating. Do not replace PCM for intermittent A/C concern. To assist with the investigation use Report A Vehicle Concern link at the bottom of the Oasis report and submit a Global Concern Report (GCR). Continue to monitor OASIS for future updates.
--------------	---