### FORD:

2015-2016 Mustang

### **ISSUE**

Some 2015 and 2016 Mustang vehicles with a convertible top may exhibit a condition where the top sags on one or both sides near the rear glass due to broken tension rod clips.

#### **ACTION**

Follow the Service Procedure steps to correct the condition.

### **SERVICE PROCEDURE**

- 1. Remove the rear seat backrest. Refer to Workshop Manual (WSM), Section 501-10.
- 2. Remove the rear quarter trim panels. Refer to WSM, Section 501-05.
- 3. Disconnect the convertible top tension belt from the rear bow. (Figure 1)

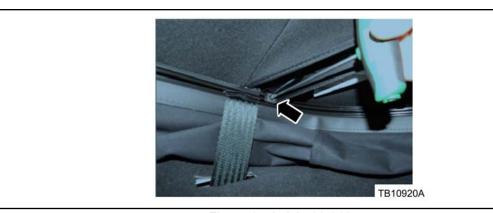


Figure 1 - Article 16-0104

4. Lift the headliner over the rear glass tension rods. (Figure 2)



Figure 2 - Article 16-0104

5. Using a small flat blade screwdriver pry the rear glass tension rod clips open and remove the clips. (Figure 3)

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

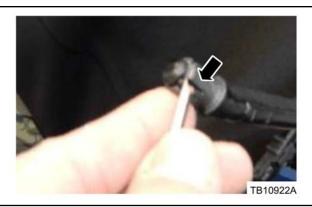


Figure 3 - Article 16-0104

6. Install new clips onto the rear glass tension rod ends. Note the alignment rib and make sure the clips are oriented for proper installation into the rear glass frame. (Figure 4)



Figure 4 - Article 16-0104

- 7. Open the roof slightly to relieve tension and ease alignment between the rear glass tension rod and the rear glass frame.
- 8. Insert the rear glass tension rods into the rear glass frame. Verify the clip is installed securely into the frame and the locking tab is visible as shown. Use of a mirror may be necessary. Pull on the clip slightly to verify the clip is fully locked. (Figure 5)



Figure 5 - Article 16-0104

9. Slightly press on the convertible top as shown to verify the rear glass tension rod is connected to the rear glass frame. (Figure 6)



Figure 6 - Article 16-0104

10. Remove the plastic child seat tether covers. (Figure 7A)

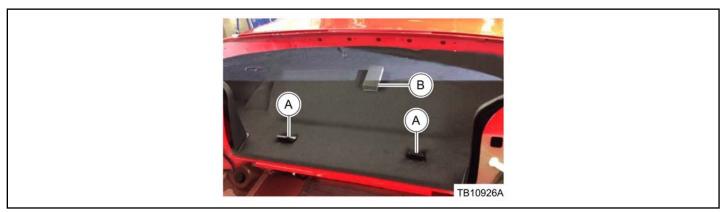


Figure 7 - Article 16-0104

- 11. Position the parcel shelf up. Refer to WSM, Section 501-05.
  - a. It is not necessary to disconnect the convertible top tension belt adjuster bracket.
- 12. Install the foam block as shown. (Figure 7B)
- 13. Position the parcel shelf down and install. Refer to WSM, Section 501-05.
- 14. Connect the convertible top tension belt. (Figure 1)
- 15. Cycle the convertible top twice from fully closed to fully open to make sure the rear glass tension rods remain properly attached to the rear glass frame.
- 16. Install the plastic child seat tether covers. (Figure 7A)
- 17. Install the rear quarter trim panels. Refer to WSM, Section 501-05.
- 18. Install the rear seat backrest. Refer to WSM, Section 501-10.

PART NUMBER	PART NAME
FR3Z-76422B34-A	Clip
FR3Z-7640380-A	Foam Block

OPERATION	DESCRIPTION	TIME
l .	2015-2016 Mustang: Install Rear Glass Tension Rod Clips And Foam Block Following The Service Procedure (Do Not Use With Any Other Labor Operations)	0.9 Hr.

## **WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

# **DEALER CODING**

BASIC PART NO.	CONDITION CODE
76422B34	01