

**HANDS-FREE LIFTGATE - WITHOUT TRAILER TOWING PACKAGE -  
LIFTGATE OPENS WHEN WALKING NEXT TO THE REAR BUMPER****TSB 16-0102****FORD:**

2016 Explorer

**ISSUE**

Some 2016 Explorer vehicles equipped with the hands-free power liftgate and without trailer tow package may exhibit a liftgate that opens while walking next to the rear bumper. This may be due to the software sensitivity in the hands-free liftgate actuation module.

**ACTION**

Follow the Service Procedure steps to correct the condition.

**SERVICE PROCEDURE**

Replace the hands-free liftgate actuation module. Refer to Workshop Manual (WSM), Section 501-03.

| <b>PART NUMBER</b> | <b>PART NAME</b>                     |
|--------------------|--------------------------------------|
| GB5Z-14B291-F      | Hands-Free Liftgate Actuation Module |

| <b>OPERATION</b> | <b>DESCRIPTION</b>   | <b>TIME</b> |
|------------------|--|-------------|
| 160102A          | 2016 Explorer: Replace The Hands-Free Liftgate Actuation Module (Do Not Use With Any Other Labor Operations) | 0.3 Hr.     |

**WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**DEALER CODING**

| <b>BASIC PART NO.</b> | <b>CONDITION CODE</b> |
|-----------------------|-----------------------|
| 14B291                | 04                    |

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.