Repair Notice

816-1

Section

Steering - 15

Description

Misrouted wire loom on the steering column.

Release Date

11/9/2016

Introduction

Peterbilt has determined that ten (10) US MY2017 - (2 Model 567) and (8 Model 579) vehicles built from 4/11/2016 through 4/12/2016 equipped with a TRW Raptor Steering Column may have an incorrectly routed wire loom.

A misrouted loom may catch on the steering column during use, damaging the steering angle sensor (SAS) wire but does not affect the operator's ability to steer the vehicle.

Expiration Date: November 09, 2017

Resolution

Follow the procedures below to inspect and update the wire routing within the steering column, if necessary.

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. This campaign can be performed at any time convenient for the customer (for example: during next scheduled maintenance interval). Use the attached procedure. Review the DWWC or SIR for "Complete" next to the "816-1" campaign code prior to performing this repair.

Warranty

Through Standard Warranty (includes Extended Warranty) or for repairs completed by 11/09/2017, whichever is greater, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to inspect the wiring harness and reroute, if necessary.
- File a long claim form.

For Field...	Enter...
Failure Location	015-002-004
Failure Type	700
Claim Type	C
SRT 015-009	0.3 hours labor to inspect and reroute if necessary

Parts

No parts are required for this campaign.

Labor

Peterbilt will pay .03 hours to inspect the wiring harness and reroute, if necessary.

Procedure

816-1 Procedure

Attachments

816-1 Chassis List

816-1 Sample Customer Letter

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