November 09, 2016

A PACCAR COMPANY

Customer Name
Address
City, State Zip

Subject: Field Repair 816-1: TRW Steering Column Wire Routing

Our records indicate that your vehicle(s) (listed on the back of this page) has been identified as eligible for a campaign to reroute a wire harness within the TRW steering column. The incorrectly routed harness may cause damage to the steering angle sensor (SAS), but does not affect your ability to steer the vehicle..

The problem is…	Steering column wiring is misrouted
Correction…	Inspect and re-route wiring if necessary
What you must do …	Contact your dealer to schedule an appointment

Please contact a Peterbilt dealership to schedule an appointment for this work. If you've already had this work performed, please disregard this letter. You can find the nearest Peterbilt dealer at Dealer Locator on the website www.Peterbilt.com.

When contacting your selected Peterbilt dealer, refer to campaign number **816-1** and the VIN listed on the reverse side of this letter. The upgrade will take approximately **.5 hours labor** and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for upgrades completed by **11/09/2017**, whichever is greater.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with your Peterbilt products.

Thank you,

Douglas K. Gunter

Doug Gunter
Director of Warranty
Peterbilt Motors Company

SAMPLE