KENWORTH
A PACCAR COMPANY

Technical Information Bulletin

16-038

Section

Suspension – 16

Subject

T680/T880 Watson & Chalin Lift Axle Frame Bracket

Release Date

11/8/2016

Condition

For Watson & Chalin lift axle frame brackets with slotted lower mounting holes, fasteners positioned at the upper portion of the slot may exhibit cracking.

Chassis Affected

915 chassis (779 U.S. and 136 Canada) T680's and T880's built from 12/03/2012 through 08/07/2015 equipped with Watson & Chalin lift axle frame bracket.

Action

CAMPAIGN

Dealer should inspect the failure area on suspect lift axles and conduct the appropriate repair as described below.

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. This campaign can be performed at any time convenient for the customer (for example: during next scheduled maintenance interval). Use the attached procedure. Review the DWWC or SIR for "Complete" next to the "**16-38**" campaign code prior to performing this repair.

Warranty

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 12/01/2017, whichever is greater, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 2.0 hours labor to (Inspect the frame hangers and install doubler plate kit. (A long claim must be filed, use SRT 016-38A).
- 6.0 hours labor to (Inspect the frame hangers and install frame bracket replacement kit). (A long claim must be filed, Use SRT 016-38B).
- Pusher Serial Number must be provided on all claims.
- Claims for pusher-to-frame mounting hardware used in this repair must be filed as part of the long claims.
- File an additional claim for extraordinary circumstances. A long claim for standard labor must be filed first..

CLAIM CODING			
Failure Location:	016-014-000	Work Accomplished:	21
Failure Type:	155	Responsibility Code:	05
SRT Code:	016-38A 016-38B	Claim Type:	C

Vendor Code: 16-38

Take-off Parts Disposition: Destroy Take-off Parts

Parts

Parts are available from Watson & Chalin through the PACCAR Parts Direct Ship program.

If no cracking is found during inspection, order the Frame Bracket Doubler Kit

Quantity	Part Number	Description
1	BX2065PCDBR001	Frame Bracket Doubler Kit

If frame hanger bracket is found to have cracking during inspection, order the Frame Bracket Replacement Kit.

Quantity	Part Number	Description
1	BX2065PCHGR	Frame Bracket Replacement Kit

Procedure

Inspect the lift axle frame bracket for damage, follow the attached inspection procedure.

Frame Bracket Inspection

If no cracking is found during the inspection, follow the attached frame bracket doubler plate installation procedures.

Doubler Plate Installation

If cracking is found during the inspection, follow the attached frame bracket replacement procedures.

Frame Bracket Replacement

Attachments

Chassis List

Customer Letter

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