

Technical Service Bulletin

70 Rattle noise in left front dash from head-up display

70 16 53 2044763/1 July 7, 2016.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2011 - 2016	All	Head-up display

Condition

When the vehicle is driven over poor road surfaces, creaking or rattling noises can be heard from the upper dash panel on the driver's side.

Technical Background

The upper and lower head-up display trim pieces are making contact, which causes the noise.

Production Solution

Not applicable.

Service

Cover the trim of the head-up display with textile tape (part number D 373125A2), as shown (Figure 1). Ensure that the tape completely covers the edge of the trim.

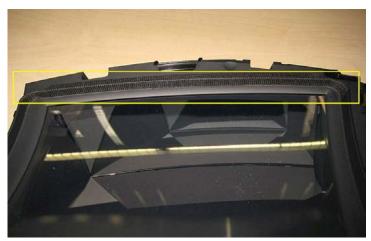


Figure 1. Placement of textile tape.

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Warranty

Claim Type:	 110 up to 48/50 If vehicle is outside any warranty, this Technical Service Bulletin is informational only. 				
Service Number: 7019					
Damage Code:	0020				
Labor Operations:	Instrument panel trim remove+reinstall	7019 9999	30 TU		
	Road test prior to service procedure	0121 0002	10 TU		
	Road test after service procedure	0121 0004	10 TU		
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details				
Claim Comment:	As per TSB #2044763/1				

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty

Required Parts and Tools

Part Number	Part Description	Quantity
D 373125A2	Textile adhesive tape	0.1

Additional Information

All parts and service references provided in this TSB (2044763) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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