

Technical Service Bulletin



97 Rattle noise from front right dash panel area

97 16 56 2042450/2 July 22, 2016. Supersedes Technical Service Bulletin Group 97 number 15-52 dated November 11, 2015 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2011 - 2017	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	7/19/2016	Revised <i>Warranty</i> (Added test drive time)
1	11/13/2015	Initial publication

A rattling noise is heard from the right dash panel area when the car is driven with light acceleration (between 15 mph and 25 mph).

Technical Background

The bracket for the starter motor wiring harness has a locating tab that can vibrate.

Production Solution

Not applicable.

Service

1. Remove the bracket for the starter motor wiring harness. The bracket is located near the alternator (Figure 1).

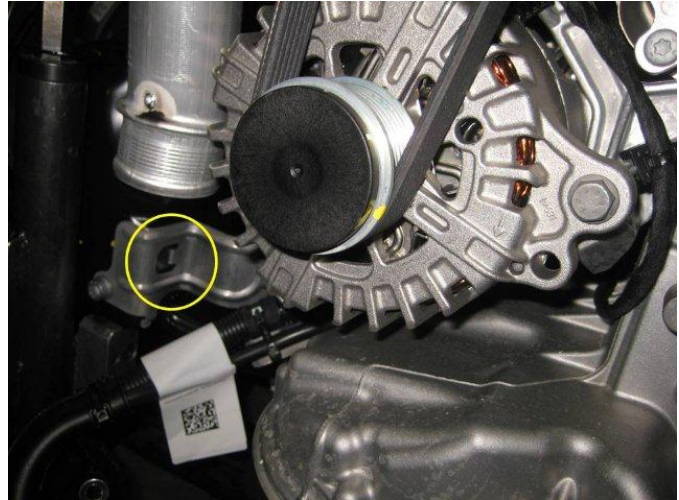


Figure 1. Location of the wiring harness bracket.

2. Wrap a 3" piece of fabric adhesive tape (D 373125A2) around the locating tab to prevent it from moving freely (Figure 2 and Figure 3).

The tape should be wrapped around the tab approximately four times so that it fits firmly in the hole. There will be some resistance when the wrapped tab is put back in the hole.



Figure 2. Locating tab before it has been wrapped with tape.



Figure 3. Locating tab after it has been wrapped with tape.

3. Reinstall the bracket.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48/50 • G10 for CPO covered vehicles – verify owner • If vehicle is outside any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9713		
Damage Code:	0018		
Labor Operations:	Noise dampening pan remove + reinstall	1082 1900	40 TU
	Fabric adhesive tape install	9709 4199	10 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2042450/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

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Required Parts and Tools

Part Number	Part Description	Quantity
D 373125A2	Fleece adhesive tape	As needed (not claimed under warranty)

Additional Information

All parts and service references provided in this TSB (2042450) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.