Service Bulletin Mazda North American Operations

Irvine, CA 92618-2922



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Subject: **Bulletin No:** 09-039/16 REAR CONSOLE LID DOES NOT LOCK

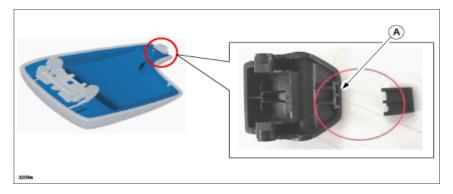
Last Issued: 06/14/2016

APPLICABLE MODEL(S)/VINS

2016 CX-5 vehicles with VINs lower than JM3KE*****736277 (produced before October 31, 2015)

DESCRIPTION

Some vehicles may have a rear console lid that cannot be locked due to a broken latch (A).



The rear console lid latch may be broken by excessive force applied to the lid. To eliminate this concern, the shape of the rear console lid latch has been changed to increase its strength.

Customers having this concern should have their vehicle repaired using the following repair procedure.

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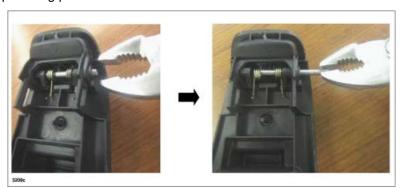
REPAIR PROCEDURE

- 1. Verify the customer concern.
- 2. Remove the console lid and inner cover according to the instructions on MS3 online or the Workshop Manual (section 09-17 CONSOLE LID REMOVAL/INSTALLATION).

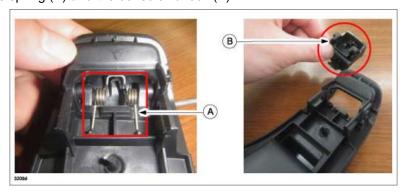
NOTE: Apply protective tape (A) to the tip of a screwdriver. Insert the screwdriver into the space between the console lid and the inner cover.



3. Pull out the pin using pliers.



4. Remove the spring (A) and the console lid lock (B).



5. Install a new (modified) console lid lock, then the other removed parts in reverse order.

NOTE: Verify that the lock can move smoothly before installing the console lid onto the inner cover.

6. Verify the repair.

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PART(S) INFORMATION

Part Number	Description	Qty.	Notes
KA0G-64-45Y-02	Lock, Console Lid	1	

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.
- This TSB can be performed by D329 Mazda Certified Lube Technicians.

Warranty Type	A	
Symptom Code	42	
Damage Code	9A	
Part Number Main Cause	KA0G-64-45Y-02	
Quantity	1	
Operation Number / Labor Hours:	XXM3NXRX / 0.3 Hrs.	
TSB can be performed by D329 Mazda Certified Lube Technicians:	Yes	