

Technical Service Bulletin



91 PSS Android Auto display does not fill entire MMI screen

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Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2017	All	With navigation
Q7	2017	All	With navigation

Condition

When Android Auto is used, the display does not fill the full wide screen of the MMI screen (Figure 1 and Figure 2).



Figure 1. Example of the display not filling the entire screen.

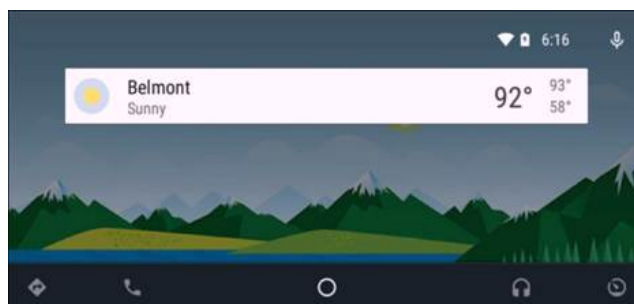


Figure 2. Example of the display filling the entire screen, for comparison.

Technical Background

The MMI software needs to be updated. The updated software will allow Android Auto to use the entire MMI screen.

Production Solution

Updated software introduced in production after calendar week 7/2016.

Service

1. Updated software will be released for service. Explain to the customer that a solution is forthcoming and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links*>>*Service*), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2044860) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.