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| Subject: INCORRECT COLOR REAR DOOR TRIM GRIP COVER(S) INSTALLED | Bulletin No: 09-045/16 |
| | Last Issued: 07/29/2016 |

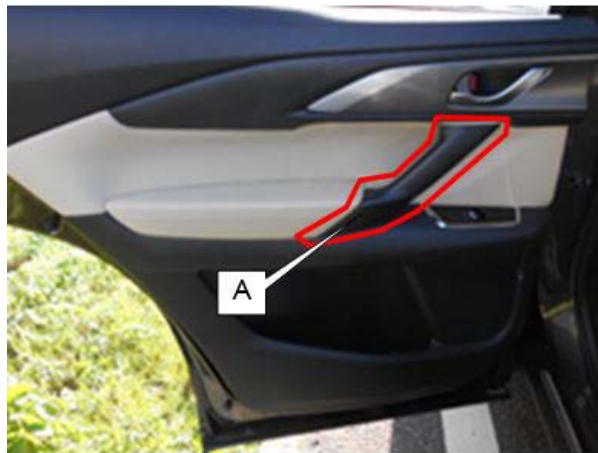
APPLICABLE MODEL(S)/VINS

2016 CX-9 vehicles (equipped with Beige interior) with VINs lower than JM3KE*****111471 (produced before June 20, 2016)

DESCRIPTION

Some vehicles equipped with “Beige” interior, may have “Black” rear door trim grip cover(s) (A) installed in their vehicle by mistake. The correct color of the grip covers is “Beige” to match the color of the vehicle interior.

This concern was caused by erroneous assembly instructions at the factory, which has since been corrected.



Customers having this concern should have their vehicle repaired using the following repair procedure.

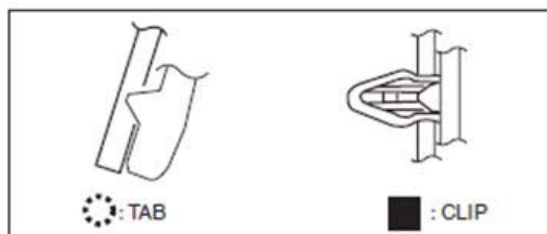
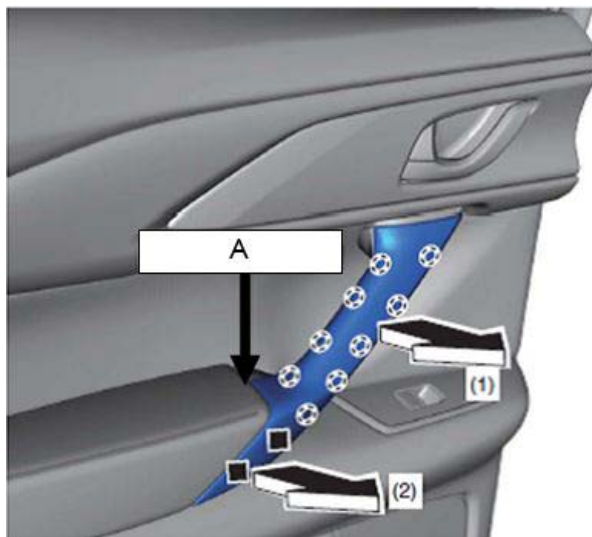
REPAIR PROCEDURE

1. Verify the customer concern.
 - If the rear door trim grip cover(s) in the customers vehicle are found to be Black, replace them with Beige parts according to the following procedure.

NOTE: The illustration below shows the left side rear door; The right side uses the same procedure.

2. Gently remove the rear door trim grip cover (A) in the direction of the arrows shown below.

NOTE: Detach and remove the clips and tabs in order (1) and (2) as shown below.



3. Install the correct color part(s) in the reverse order of removal.
4. Verify the repair.

PART(S) INFORMATION

| Part Number | Description | Qty. | Color |
|-----------------|--------------------------------|------|---------------|
| TK79-68-D62A-2A | Rear door trim grip cover (R) | 1 | Beige / Right |
| TK79-68-D82A-2A | Rear door trim grip cover (L) | 1 | Beige / Left |

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

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|---------------------------------|--------------------------------------------|
| Warranty Type | A |
| Symptom Code | 46 |
| Damage Code | 9N |
| Part Number Main Cause | TK79-68-D62A-2A - Door trim grip cover (R) |
| Quantity | 1 |
| Related Part Number | TK79-68-D82A-2A - Door trim grip cover (L) |
| Quantity | 1 |
| Operation Number / Labor Hours: | XXM5AXRX / 0.2 Hrs. |