

**\* \* TECHNICAL INFORMATION NOTICE \* \***

**DATE:** April 15, 2016  
**TO:** Mitsubishi Motors US & Puerto Rico Dealer Service and Parts Managers  
**RE:** Display Audio System with Smartphone Link (DAS) - Voice Recognition Cancellation Issue  
**TIN NO.** TIN-16-54-002

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**AFFECTED VEHICLES:** 2017 Mirage and Mirage G4 with DAS

**PURPOSE**

Customers who have updated their Android device to the latest version (APK 1.6) may notice an issue with voice recognition cancellation when using the Android Auto™ feature with the Display Audio System with Smartphone Link (DAS) on certain 2017 Mirage and Mirage G4 vehicles. Customers may find that voice recognition cannot be cancelled with the voice recognition button on the **steering wheel controls**. The voice recognition function may still be canceled by doing one of the following:

- Touch anywhere on the display screen. A beep will be heard, and voice recognition will turn off.
- Saying anything. User may hear “Not sure how to help with (comment made by user)”, then a beep will be heard, and voice recognition will turn off.
- Waiting until voice recognition times out. If user does not speak or touch the display screen this may take between 7 – 40 seconds, depending on ambient noise conditions. An audible external noise may prompt the system to make one of the following (or similar) comments before turning off:
  - “This internet connection isn’t strong enough at the moment.”
  - “If you just said something, I didn’t hear what it was.”

MMNA is working on developing countermeasure software to resolve this issue, which should be available within the next 30 days. Dealers will be notified when the software update is available. At that time, MMNA will distribute the update as needed.

Google will also include a fix in their next Android update, which is expected to be available in approximately 6 months.

Until the software update is ready, dealers can inform customers of the voice recognition cancellation methods listed above.