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Subject: LIFTGATE HARD TO LATCH IN COLD TEMPERATURES BELOW FREEZING	Bulletin No: 09-044/16
	Last Issued: 07/14/2016

BULLETIN NOTE

This bulletin supersedes the previously issued bulletin(s) listed below. The changes are noted below in Red beside the change bars.

Previously Issued TSBs:	Date(s) Issued
09-020/15	05/25/16

APPLICABLE MODEL(S)/VINS

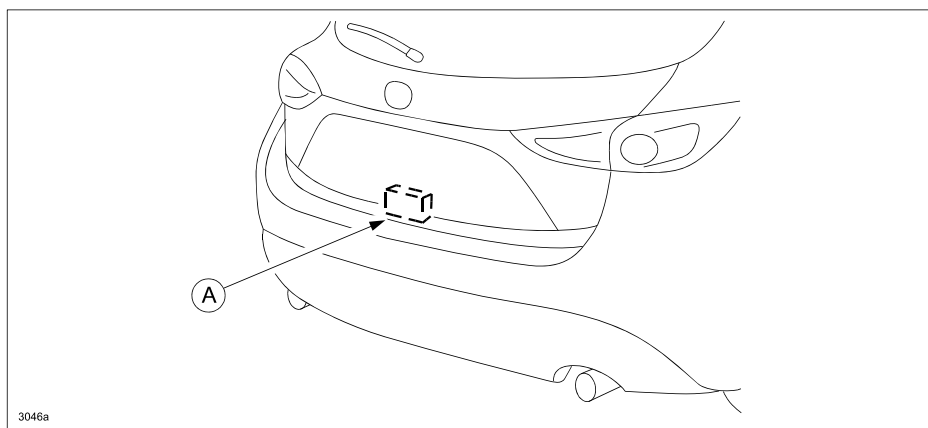
2014-15 Mazda3 vehicles (Japan built) with VINs JM1BM*****124519 - 262282 (produced between October 1, 2013 and February 28, 2015)

2014-16 Mazda3 vehicles (Mexico built) with VINs 3MZBM*****100001 - 249417 (produced between December 1, 2013 and August 12, 2015)

2014-16 CX-5 vehicles with VINs JM3KE*****398378 - 639309 (produced between October 1, 2013 and February 28, 2015)

DESCRIPTION

Some vehicles may exhibit a condition in extremely cold temperatures (below freezing) where the hatchback will not latch (half latch) when closing. This is caused by the stopper rubber, a component of the liftgate latch and lock actuator (A), hardening when the temperature drops below freezing. The stopper rubber has now been improved to eliminate this concern.



Customers having this concern should have their vehicle repaired using the following repair procedure.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

REPAIR PROCEDURE

1. Verify customer concern.
2. Replace the liftgate latch and lock actuator with a modified one. Refer to MS3 online instructions or Workshop Manual section 09-14.
 - For Mazda3: LIFTGATE LATCH AND LOCK ACTUATOR REMOVAL/INSTALLATION.
 - For CX-5: LIFTGATE LATCH AND LOCK ACTUATOR REMOVAL/INSTALLATION.
3. Verify repair.

PART(S) INFORMATION

Part Number	Description	Qty.	Notes
G33M-62-310A or later	Liftgate latch and lock actuator	1	Mazda3 and CX-5 (Japan built)
BJT6-62-310	Liftgate latch and lock actuator	1	Mazda3 (Mexico built)

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	42
Damage Code	9B
Part Number Main Cause	G33M-62-310* / BJT6-62-310
Qty.	1
Operation Number / Labor Hours:	XXL4GXRX / 0.3 Hrs.