Title

2016 CX-9 SIGNATURE TRIM LEVEL / NAPPA LEATHER ONLY - FRONT SEAT TRIM LOOSE / POOR APPEARANCE

Content

If you encounter a 2016 CX-9 Signature trim level vehicle (with Nappa leather interior) where the front seat trim is loose / poor appearance, refer to the attached repair procedure to fix the vehicle. This concern may occur on either the driver and/or passenger side seat.

Temporary countermeasure: Adhesive was applied to back of leather trim as of May 19, 2016 mass-production.
Final countermeasure: A seat cushion trim edge shape change will be incorporated around Aug. 1, 2016 mass-production.

NOTE: Contact the Technical Assistance Hotline if the repair procedure is ineffective or if the concern is found on vehicles produced after May 18th, 2016.

Warranty Information:
Labor Oper.: S0901XRT
Labor Hr.: 0.2 (per seat)
PNMC: Use seat trim part number

Attachments

File

2016 CX-9 Front Seat Cushion Trim Repair Procedure.pdf

TC/2016 CX-9 Front Seat Cushion Trim came out from Side Cover Repair Procedure with Instant Adhesive

Applicable Instant Adhesive is "Cyanoacrylate Adhesives."
The following are generally sold products:

Loctite® Super Glue Gel

Gorilla® Super Glue Gel

1

1. Check the loosened trim portion.

2

*

2. Apply Masking Tape on Side Cover to prevent Instant Adhesive from attaching to the Side Cover.

*Recommend adding Masking tape to seat leather as well.

3

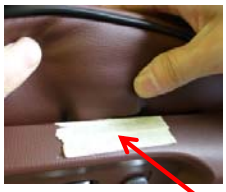
3. Pull out the loosened trim portion. Pressing inwards on the seat cushion bolster can provide better access.

4

4. Fold up the loosened trim portion by holding both edges as seen in photo. Starting from the slit of the trim, apply Instant Adhesive to the back of seat leather lining(white colored) from front to rear (arrow →).

Slit of Trim

5



5. Return/tuck in the loosened trim portion while pushing Seat Cushion Bolster inward.
Do NOT push the adhesive area with your hand to prevent uneven clearance between Side Cover and Trim.

Side Cover Upper Surface

6

6. If some wrinkling occurs on Trim surface after procedure#5, remove the wrinkle by massaging the Trim from front to rear behind the adhesive area. (arrow →)

7

7. Push and hold Seat Cushion Bolster downward for 1 minute to glue Seat Cushion Pad and Trim.

8

8. Remove Masking Tape and check the appearance. No noticeable clearance between Side Cover and Trim.