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# SERVICE BULLETIN

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Classification: EL16-027	Reference: NTB16-077	Date: August 9, 2016
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## 2016 MURANO, ROGUE AND PATHFINDER; AROUND VIEW MONITOR MIRROR CAMERA INOPERATIVE

**APPLIED VEHICLE:** 2016 Murano (Z52)  
2016 Rogue (T32)  
2016 Pathfinder (R52)

### IF YOU CONFIRM

- Either the left or right around view monitor door mirror camera is inoperative.

**NOTE:** The following DTCs may also be present:

- U111B (Side Camera LH Image Signal Circuit) DTC is stored.
- And/or
- U111D (Side Camera RH Image Signal Circuit) DTC is stored.

### ACTION

Check the side camera harness connection between the side camera and the mirror harness located inside the inoperative door mirror.

- If the harness connector is not latched (can be disconnected by a gentle tug), seat the connector, clear the DTC and retest.
- If the harness connector is latched (cannot be disconnected by a gentle tug) refer to the Electronic Service Manual (ESM) for further diagnostic information.

**NOTE:** If a side camera requires replacement, **do not** replace the entire mirror, replace only the side camera.

**IMPORTANT:** The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

For the affected side camera, inspect the side camera harness connector to mirror harness connection inside the mirror and confirm that it is latched completely as follows:

1. Remove the door mirror glass from the side that has the inoperative camera.
  - Refer to the ESM, section **AV – Audio, Visual & Navigation System**, for removal information.
  - Do not remove the mirror assembly from the vehicle.



Figure 1

2. Locate the side camera harness connector to mirror harness connector (Figure 2).
3. Attempt to separate the camera harness connector from the mirror harness connector with a gentle tug.
  - Did the side camera harness connector separate from the mirror harness connector?
    - **YES:** Reconnect the harness connector, confirm that is securely latched. Clear DTC, confirm the camera is working correctly, and then proceed to step 4.
    - **NO:** Refer to the ESM for further diagnostic information.

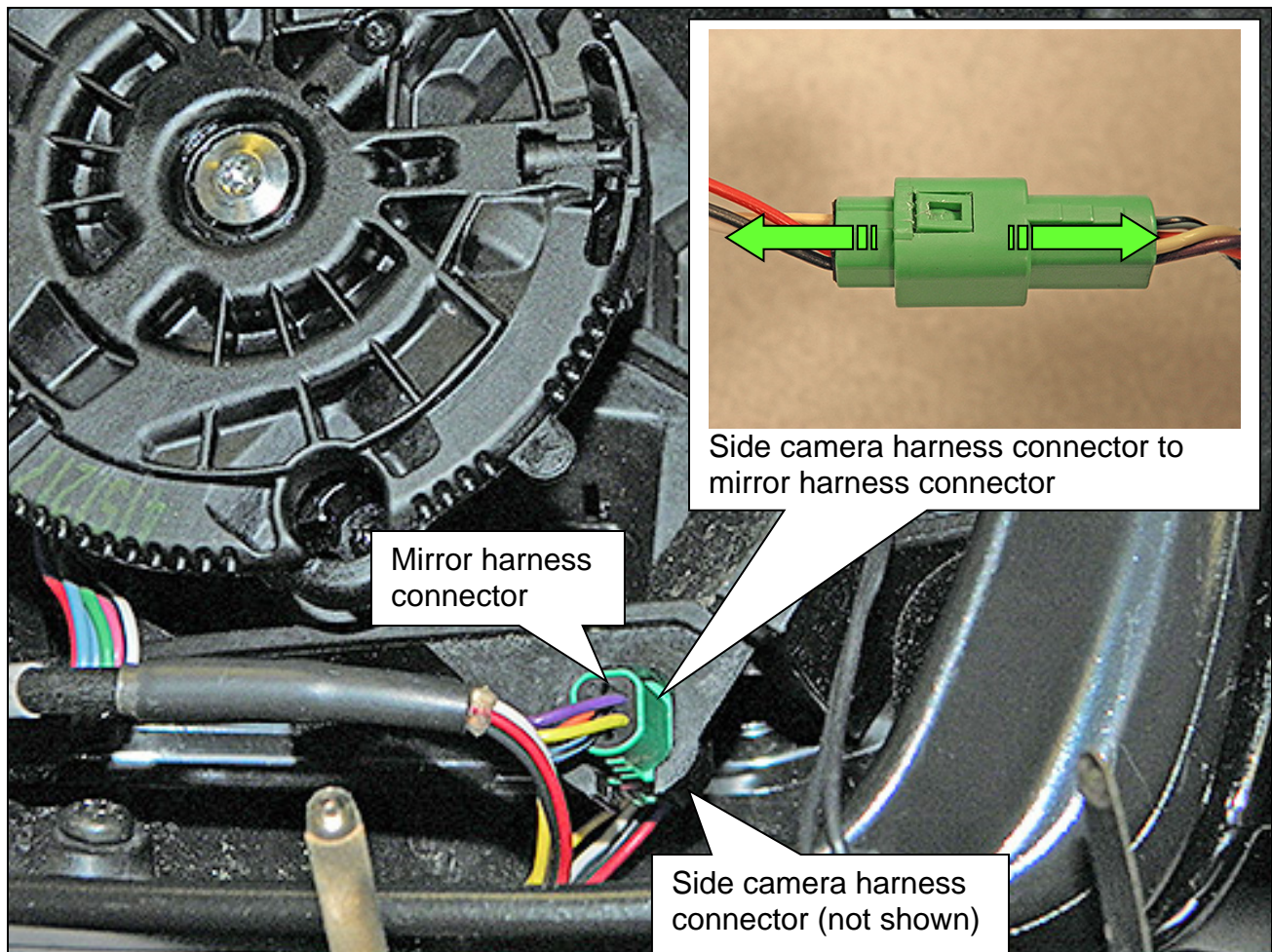


Figure 2

4. Reassemble the door mirror in the reverse order of disassembly.

**CLAIMS INFORMATION**

**Submit a PP type line claim using the following claims coding:**

<b>DESCRIPTION</b>	<b>PFP</b>	<b>OP CODE</b>	<b>SYM</b>	<b>DIA</b>	<b>FRT</b>
Inspect Side Camera Harness Connection	(1)	UJ36AA	ZE	32	(2)

- (1) Refer to the electronic parts catalog (FAST) and use the Door Mirror Glass part number as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated flat rate time.