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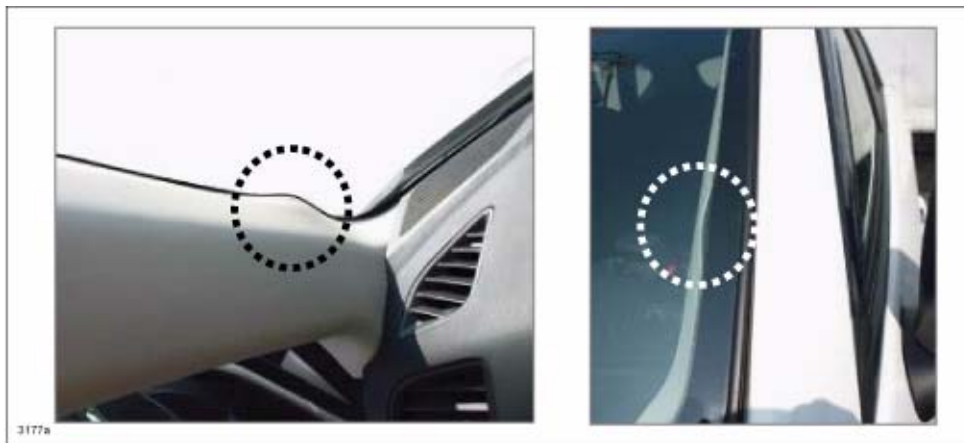
<b>Subject:</b>  A-PILLAR TRIM DISTORTION	<b>Bulletin No:</b> 09-022/16
	<b>Last Issued:</b> 03/31/2016

## APPLICABLE MODEL(S)/VINS

2013-2016 CX-5 vehicles with VINs lower than JM3KE\*\*\*\*\*730190 (produced before Oct. 15, 2015)

## DESCRIPTION

Some customers may complain of the poor appearance of the passenger and/or driver side A-pillar trim. The lower portion of the trim may become distorted (as shown below) due to high temperatures.



To eliminate this concern, the shape of the body flange has been improved during mass-production to allow sufficient A-pillar clearance.

Customers having this concern should have their vehicle repaired using the following repair procedure.

## REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the affected side A-pillar trim(s) with a new modified service part according to the instructions on MS3 online or the Workshop Manual (section 09-17 A-PILLAR TRIM REMOVAL/INSTALLATION).
3. Verify the repair.

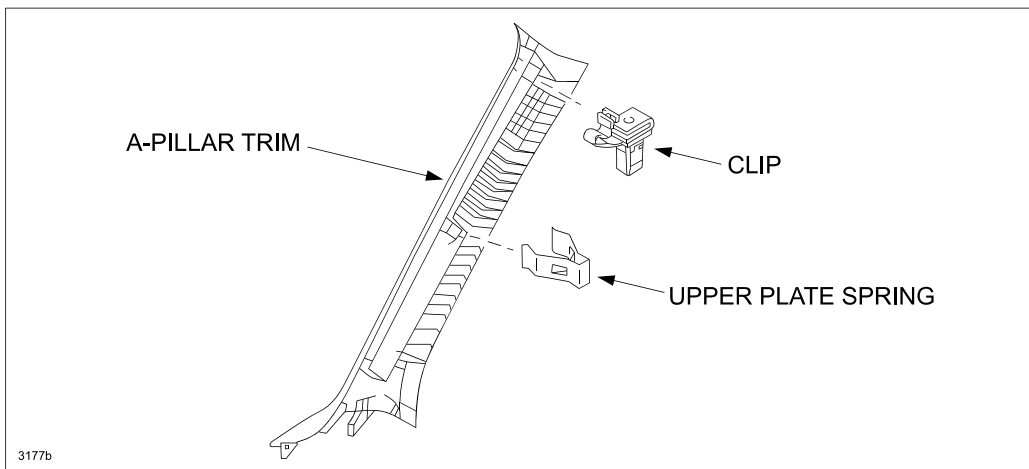
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## PART(S) INFORMATION

Part Number	Description	Qty.	Notes
KEY0-68-160	A-Pillar Trim (R)	1	---
KEY0-68-170	A-Pillar Trim (L)	1	---

**NOTE:**

- The new service part has an aluminum reinforcement attached to the back side of the trim.
- The A-pillar trim comes with a clip and upper plate spring.



## WARRANTY INFORMATION

**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	87
Damage Code	9B
Part Number Main Cause	KEY0-68-160 or KEY0-68-170
Quantity	1
Operation Number / Labor Hours:	XXM17XRX / 0.2 Hrs. (one or both sides)

**NOTE:** If both side trim pieces are replaced, claim other side as a related part.