



# SERVICE BULLETIN

<b>Classification:</b> EL16-021	<b>Reference:</b> NTB16-063	<b>Date:</b> June 23, 2016
------------------------------------	--------------------------------	-------------------------------

## WORN IGNITION KEY WILL NOT TURN THE IGNITION SWITCH

<b>APPLIED VEHICLES:</b>	2007 – 2012 Versa Hatchback (C11) 2007 – 2011 Versa Sedan (C11) 2012 – 2016 Versa Sedan (N17) 2014 – 2016 Versa NOTE (E12) 2013 – 2016 Sentra (B17) 2013 – 2015 NV200 (M20) 2014 – 2016 Taxi	}	<b>Without Intelligent Key</b>
--------------------------	--	---	--------------------------------

**APPLIED VIN & DATE:**

- 2007 – 2015 Versa Hatchback & NOTE: All
- 2007 – 2015 Versa Sedan: All
- 2013 – 2014 Sentra: All
- 2013 – 2014 NV200: All
- 2014 – 2015 Taxi: All
- 2016 Versa NOTE: Built before 3N1CE2CP(\*)GL 373078 // Nov. 27, 2015
- 2016 Versa Sedan: Built before 3N1CN7AP(\*)GK 409337 // Nov. 27, 2015  
 Built before 3N1CN7AP(\*)GL 847923 // Nov. 27, 2015
- 2015 Sentra: If the 11<sup>th</sup> digit of the VIN is L - All  
 If the 11<sup>th</sup> digit of the VIN is Y:  
 Built before 3N1AB7AP(\*)FY 379444 // Nov. 27, 2015
- 2016 Sentra: If the 11<sup>th</sup> digit of the VIN is Y - None / Does not apply  
 If the 11<sup>th</sup> digit of the VIN is L:  
 Built before 3N1AB7AP(\*)GL 633695 // Nov. 27, 2015
- 2015 NV200: Built before 3N6CM0KN(\*)FK 734443 // Nov. 27, 2015
- 2016 Taxi: Built before 3N8CM0JT(\*)GK 692875 // Feb. 3, 2016

### IF YOU CONFIRM

A worn mechanical ignition key will not turn the ignition, feels rough while turning, or sticks while turning.

#### And

The customer confirms the mechanical ignition key had previously worked properly.

### ACTION

Replace all of the vehicle mechanical key cylinders (ignition and locks) with a new lock set.

- Refer to the Electronic Service Manual (ESM) for replacement information.
- Some vehicles may be equipped with NATS, which will require registration of the new keys.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
KEY SET CYL LCK	Use the VIN and the electronic parts catalog to obtain the correct part number for your vehicle	1

## CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

OPERATION	PFP	OP CODE	SYM	DIAG	FRT
RPL STEERING LOCK ASS'Y	(1)	QA14AA	ZE	32	(2)
RPL COMPLETE LOCK SET		QA141A			

(1) Refer to the electronic parts catalog (FAST) and use the Lock set part number as the Primary Failed Part (PFP).

(2) Reference the current Warranty Flat Rate Manual and use the indicated flat rate time.

