



# Service Bulletin

## SERVICE UPDATE

**SUBJECT:** Service Update for Inventory and Customer Vehicles  
Parking Brake Cable Rubbing Noise  
Expires March 31, 2018

**MODELS:** 2016 Chevrolet Spark

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire March 31, 2018.

### PURPOSE

This bulletin provides a service procedure to adjust the gap of the parking cable mounting clamp on **certain** 2016 model year Chevrolet Spark vehicles. These vehicles may have a squeaking noise coming from the rear underbody due to hard contact between the parking brake cable and mounting clamp when driving on rough roads, or passing over a speed bump under cold conditions.

**This service procedure should be completed on involved vehicles currently in dealership inventory as soon as possible but no later than March 31, 2018, at which time this bulletin will expire.**

### VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

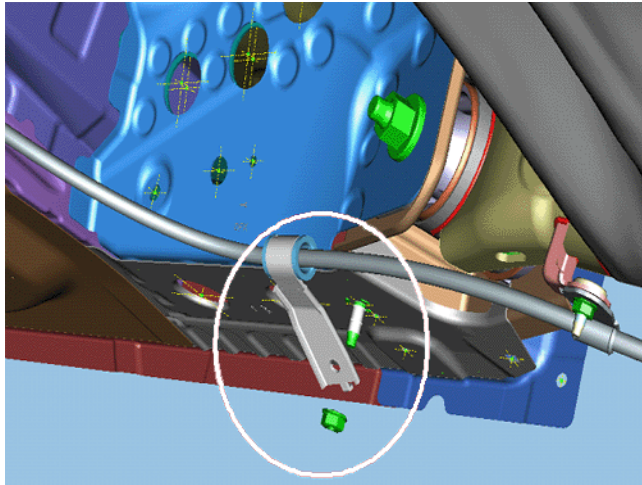
Additionally, a list of involved vehicles currently in dealer inventory can be found in GlobalConnect, under Departments, Service, Field Action Inventory Reports (US) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

### PART INFORMATION

No parts are required for this repair.

**SERVICE PROCEDURE**

1. Raise and support the vehicle.

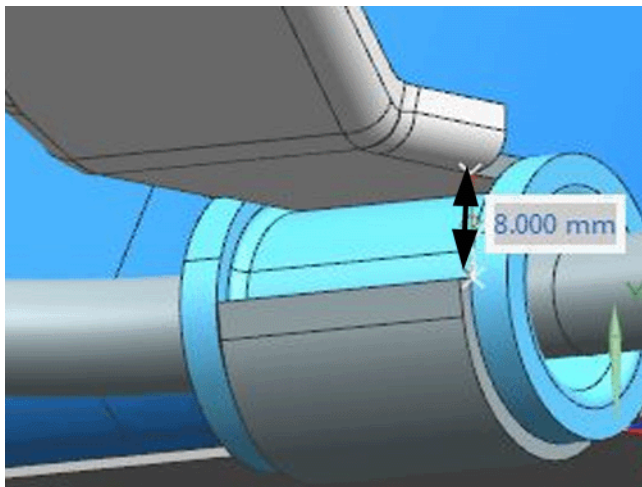


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2. Remove the parking brake cable mounting clamp nut.



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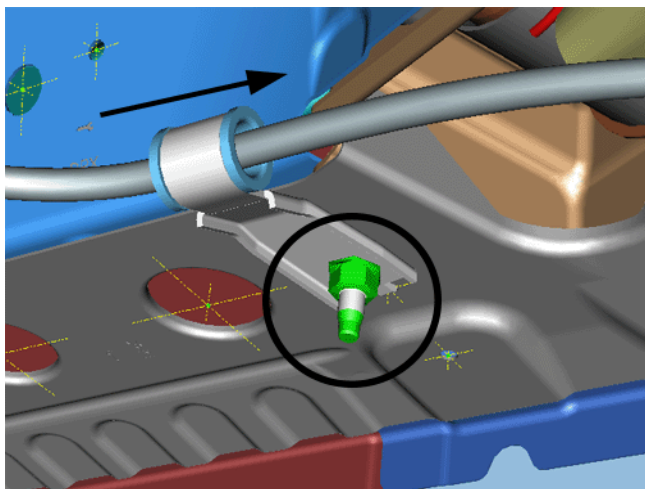
3. Open the gap of parking brake cable mounting clamp from 4mm to 8mm using pliers and trim remover or equivalent as shown.



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4. Check the gap of the clamp using a ruler as shown. Adjust the gap as needed.

**Note:** When assembling the mounting clamp, pull the mounting clamp toward the rear wheel.



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- 5. Install the parking brake cable mounting clamp nut.
- 6. Repeat steps 2-5 for the opposite side brake cable clamp.

**WARRANTY TRANSACTION INFORMATION**

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

Labor Code	Description	Labor Time
9102093	Adjust parking brake cable clamp gap (LH&RH)	0.3

**DEALER PROGRAM RESPONSIBILITY**


Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service through March 31, 2018, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved

vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



 30670 - Service Update - Parking Brake Cable Rubbing Noise  
Updated Date: Mar 11, 2016 17:10 ET

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS3963  
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 11, 2016

Subject: 30670 - Service Update  
Parking Brake Cable Rubbing Noise

Models: 2016 Chevrolet Spark

To: All Chevrolet Dealers

General Motors is releasing Service Update 30670 today. The total number of U.S. vehicles involved is approximately 12,200. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated March 11, 2016. A list of involved vehicles is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

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END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS

 30670 Bulletin.pdf  30670 Stock VIN list US.xlsx

About this Alert

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