

2016-09-28

Purpose

Harley-Davidson has decided to conduct a Product Program (0923) to reflash the speedometer calibration. This product program is meant to improve the rider's experience by correcting this non-safety issue.

- [h-dnet.com/Service Toolbox/Program Campaign Open VIN List](http://h-dnet.com/Service%20Toolbox/Program%20Campaign%20Open%20VIN%20List)
- Select 0923 campaign to view the VIN list.

If you are not sure that this campaign has been completed on a particular motorcycle, check the campaign records available on TALON and h-dnet.com. Some dealers may not have any affected motorcycles.

- United States
- Canada
- Mexico
- Australia
- EMEA
- Japan

1. Confirm that the motorcycle is involved with the product program. Verify the update has not already been performed.
2. Verify that your Digital Technician II has been updated with the latest software. Version 10.1.2 or later.
3. Open Digital Technician II.
4. Connect to the vehicle.
5. In the vehicle reflash menu, select speedometer reflash.
6. Proceed with the instrument cluster reflash.

Item	Data
Claim Type	PPC
Problem Part Number	70900293C
Quantity	Leave Blank
Primary Labor Code*	7834
Time	0.2 hrs
Customer Concern Code*	0923
Condition Code	9981
* These items may need to be downloaded into your system.	

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

[illegible]

Credit Procedure: SAP System Users

Table 2.

Item	Data
Claim Type	Recall Claim
Fix ID (found in recall number)	C
Problem Part Number	70900293C
Customer Concern Code	0923
Condition Code	9981

Upon submission of the properly completed claim, you will be credited 0.2 hours labor for performing the procedure.