WARRANTY BULLETIN

2016-11-03

2012 REGISTERED ACCESSORIES JOB TIME CODE CHANGES

Purpose

The purpose of this bulletin is to create dealer awareness of a change in registered accessory labor codes and associated times. New codes will be used for various accessories which provide labor time allowances ranging from 0.2 to 2.0 hours.

Vehicles Affected

All 2012 model year motorcycles with registered accessories are affected.

Markets Affected

All applicable markets are affected.

Required Dealer Action

If a customer has a registered accessory that requires repairing and replacing, select the most appropriate time for the repair performed. Times used should reflect the actual job time for the repair performed, or should be similar to the job time provided for the equivalent original equipment repair. Any repair or part replacement requiring more than 2.0 hours of labor time will require prior authorization from Technical Service. These codes will be monitored and used to track registered accessory warranty for Model Year 2012 and beyond. Refer to Table 1.

NOTE

For 2011 models and earlier, refer to the appropriate model year job time code manual.

Table 1. 2012 Registered Accessory Job Time Codes

DESCRIPTION*	LABOR CODE	JOB TIME
Possible repairs may include: Electrical connector, seats or backrest, mirror, hand levers, detachable docking hardware, decorative covers, air cleaner, muffler	8302	0.2
Possible repairs may include: Footpegs or foot controls, handlebar grips, saddlebag buckle or snap, repair wire, front fender	8304	0.4
Possible repairs may include: Throttle cables, handlebars, chrome caliper, saddlebag or Tour-Pak light kit, speaker	8306	0.6
Possible repairs may include: Fairing lights, Tour-Pak wrap-around lights, replace iPod cable	8308	0.8
Possible repairs may include: Clutch cable, fuel tank, exhaust system	8310	1.0
Possible repairs may include: Fuel tank, gauges, braided front brake line, wheels	8312	1.2
Possible repairs may include: Amplifier, turn signal relocation kit, braided brake lines	8314	1.4
Possible repairs may include: Rear fender, internally wired handlebars, tachometer	8316	1.6
Possible repairs may include: Chrome fork sliders, heated hand grips, forward controls	8318	1.8
Possible repairs may include: Chrome inner primary, lowered suspension, clutch kit	8320	2.0
*Possible repairs may include but are not limited to the descriptions above.		

Table 1. 2012 Registered Accessory Job Time Codes

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									