

 HYUNDAI NEW THINKING. NEW POSSIBILITIES. Technical Service Bulletin	GROUP ELECTRICAL	NUMBER 16-BE-008
	DATE OCTOBER 2016	MODEL GENESIS G90
SUBJECT: RE-ACTIVATION OF GENESIS CONNECTED SERVICES DEVICES		

Description: This bulletin describes steps to activate the Genesis G90 with Harman Premium 3.0 navigation radios that have been de-activated for the following reasons:

- A customer who initially waives Connected Services enrollment, and then decides to enroll after purchase of vehicle.
- A customer who allows all packages of their Connected Services subscription to expire and then wishes to re-subscribe to Connected Services.
- A customer who did not enroll in Connected Services within the first 30 days of ownership (at which time the device becomes inactive), but then decides to enroll.
- A subsequent owner who wishes to enroll in Connected Services.

If Connected Services is deactivated, the Verizon account will be suspended. A manual “service activation” process from within the vehicle will have to be performed. Please follow the steps within this bulletin.

NOTICE

- Only the areas with at least 3G Data Coverage will allow Service Activation.
- May require several attempts depending on 3G Data Coverage.
- Verify signal status using a Verizon cellular phone.

Applicable Vehicle:

2017 MY Genesis G90 with AVN Premium 3.0

Warranty Information:

Normal warranty applies.

Genesis Connected Service Activation Steps

1. Start the vehicle by depressing the brake pedal and pushing the Start Stop Button.



2. Press the home button shown on the image to the right.



3. Press the Setup selection to enter the setting screen.



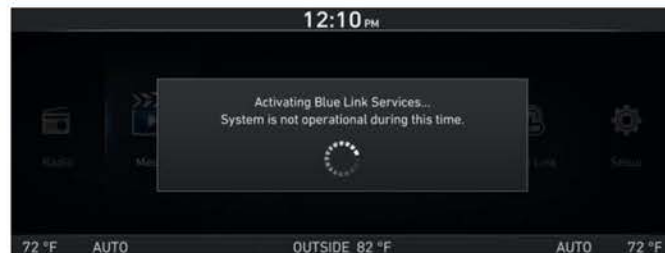
4. Press the Blue Link option.



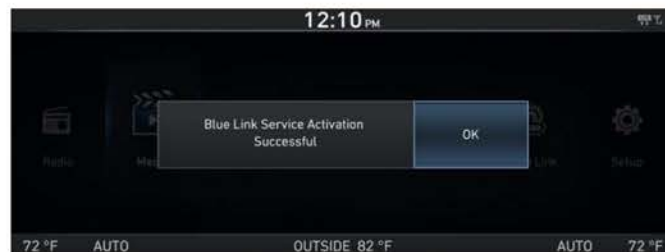
5. Press the Service Activation option.



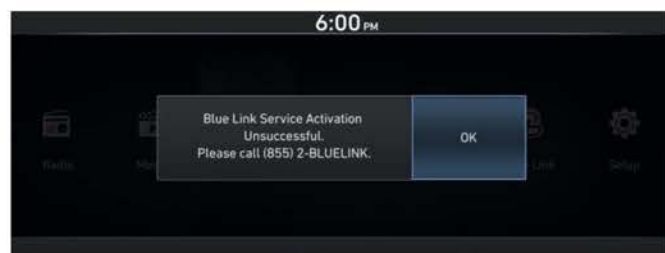
6. During Service Activation, the following will be displayed on the screen.



7. Upon **successful completion** of Service Activation, the following message will be displayed on the right. Skip to step 10 for final confirmation of services.



8. Upon **unsuccessful completion** of Service Activation, the following message will be displayed on the right. Proceed to step 9 for head unit reset (only if this unsuccessful message is displayed).



9. **How to perform Head Unit reset.** Head Unit reset location is below the DISP hard button next to volume control (carefully press pin hole for 3 seconds). After completion, please restart complete service activation process again.

Note: Only perform this step if “Blue Link Service Activation Unsuccessful” message is displayed shown on step 8.



10. **Confirmation of Genesis Connected Services Activation:** Press the Blue Link button in the vehicle (ensure power is on). Genesis Connected Services will provide a voice response menu structure after the service activation is completed (Genesis Connected Services in-vehicle voice-response section of Connected Services manual).

