	GROUP	MODEL
	ELE	**Refer to table on page 12.**
	NUMBER	DATE
	113 (REV 1 7/22/2016)	**July 2016**

TECHNICAL SERVICE BULLETIN

SUBJECT: Android Auto™/Apple CarPlay™
SOFTWARE DOWNLOAD

∗ NOTICE

This bulletin has been revised to include additional information. New/revised sections of this bulletin are indicated by a black bar in the margin area.

This bulletin provides the procedure for upgrading AVN 4.0 and UVO 3.0 audio system software to include Android Auto and Apple CarPlay software. Kia owners can download the software on www.myuvo.com themselves or have the dealer perform the upgrade, in which case, additional labor charges may apply.

∗ NOTICE

Other services can be performed on the vehicle while the system update is in progress; suggested labor time is 0.3 hours.

If the user is unable to download the software, SD cards and USBs with the software update, will be available for purchase from MNsoft.
(Availability will be announced on kdealer.com.)
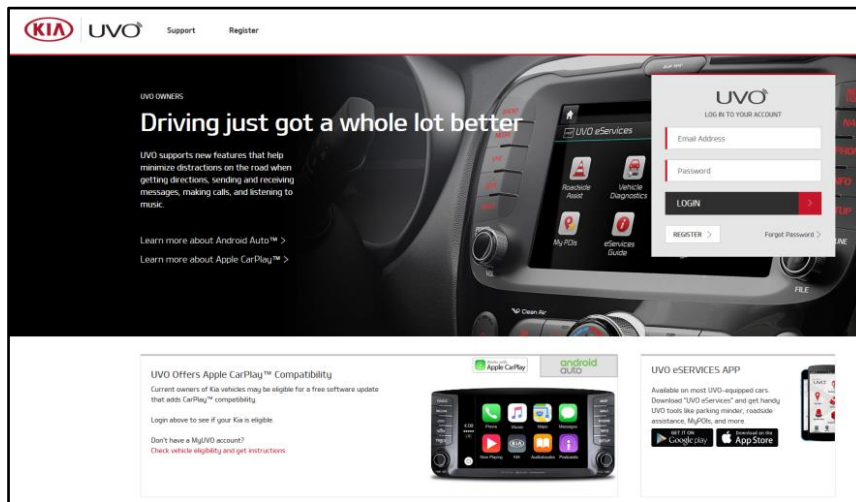
File Under: Electrical

Circulate To:	☒General Manager	☒Service Manager	☒ Parts Manager
☒Service Advisors	☒Technicians	☒Body Shop Manager	☐Fleet Repair

Service Procedure:

1. Check the customer's vehicle software version using the vehicle's video screen as follows:

   For vehicles equipped with UVO 3.0, go to Step 2.

   For vehicles equipped with AVN 4.0, go to Step 6.

UVO eServices Procedure

2. On the vehicle's video screen, press **Setup.**

3. Swipe the screen to the right.

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4.   Press **System Info**.

5.   The software version information is
       displayed.

S/W Version Format
XX.USA.0000.V###.######

★ NOTICE

**Document the version number
for future reference.**

Go to Step 9.

AVN Premium Navigation Procedure

6.   On the vehicle's video screen, press
       Agree, and then press the **SETUP**
       hard key.

★ NOTICE

**The picture is from a Soul as an
example, and the hard key
configuration may vary by
model.**

7. Scroll to the bottom of the screen and press **System Info**.

8. The software and map version information is displayed.

S/W Version Format
XX.XX.USA.EXXX.XXXXX

★ **NOTICE**

Document the software and the Map version numbers for future reference.
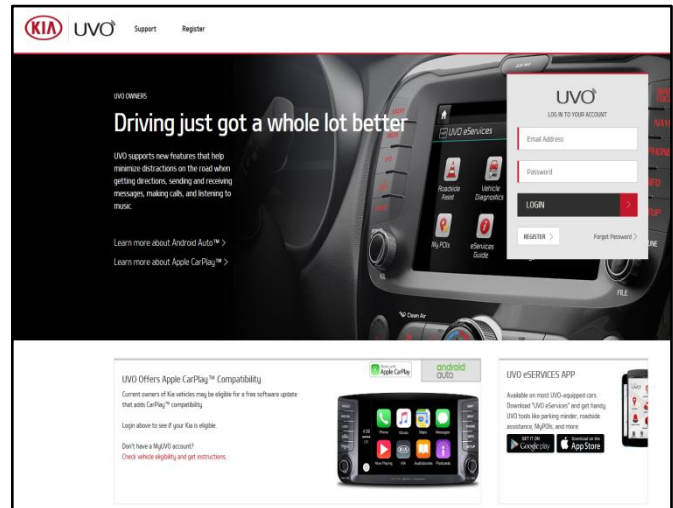
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9. At the computer used for the update, go to www.myuvo.com and log on or register the customer's **MYUVO** account. (Refer to PS428 for account activation process.)

   Soul EV vehicles require the UVO EV phone app. (Refer to PS358 for details.)

> **★ NOTICE**
>
> **For dealer stock vehicles, the dealer must create their own MYUVO account in order to download the update. Once the software download is complete the vehicle VIN must be deleted from the MYUVO account.**
>
> **Do not delete any vehicles from an active customer's account.**

10. Add or select the customer's vehicle.
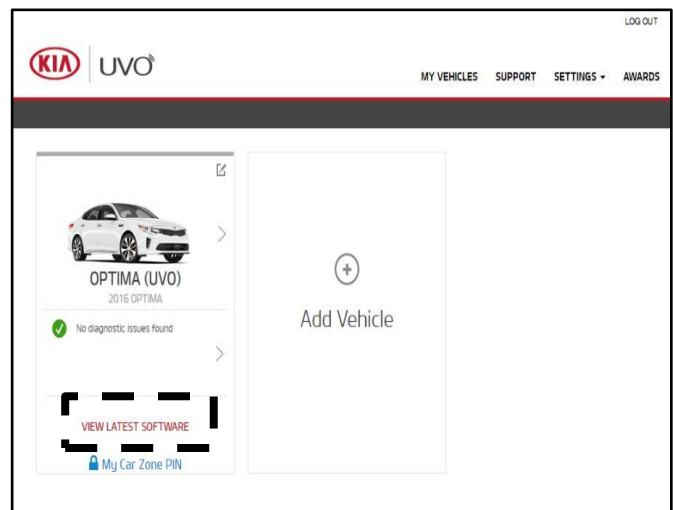
11. Click "VIEW LATEST SOFTWARE."

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12. Click "VIEW DETAILS" on the SOFTWARE AVAILABLE popup box.

13. If the current software version matches the popup, no update is required.

    END OF PROCESS

    If the current software version does **not** match the popup on the computer used for the update, click "Mine is different, let's update."
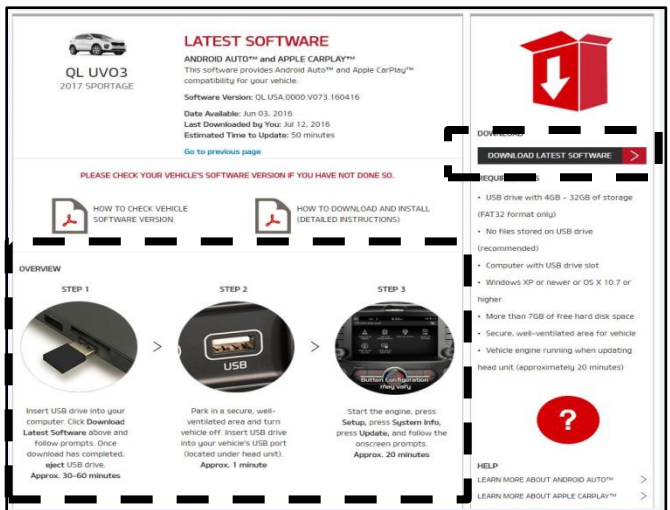

14. If the vehicle is equipped with UVO 3.0, go to Step 15.

    If the vehicle is equipped with AVN 4.0, go to Step 22.

15. For vehicles equipped with UVO 3.0, follow Steps 1-3 under Overview on the MYUVO screen.

    Once all updates are applied, the head unit restarts.

    Once the home screen is displayed, remove the USB.

    ⭑ **NOTICE**

    If the update is being applied to a dealer stock vehicle, the VIN must be removed from the dealer's MYUVO account. Go to step 16.

    If the update is applied to a customer's vehicle, do not delete their vehicle's VIN from their account. Go to step 19.

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Dealer Stock Vehicles

16. Return to the MYUVO home page on the computer used for the download.

17. Click "MY VEHICLES'" and then click the icon above and to the right of the vehicle picture.
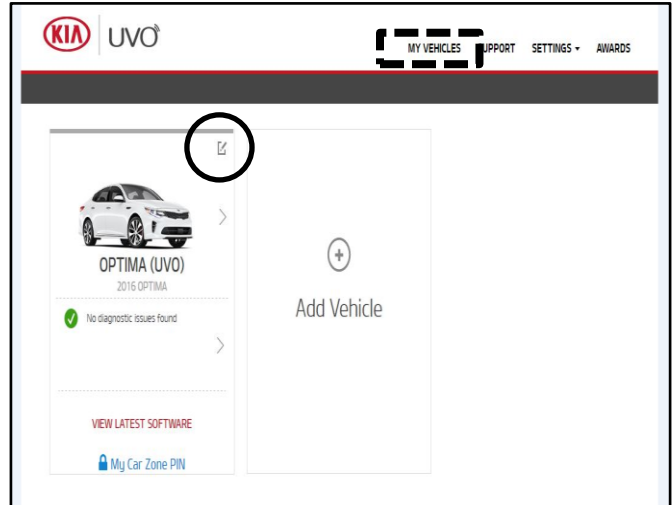
18. Click "Delete Vehicle."
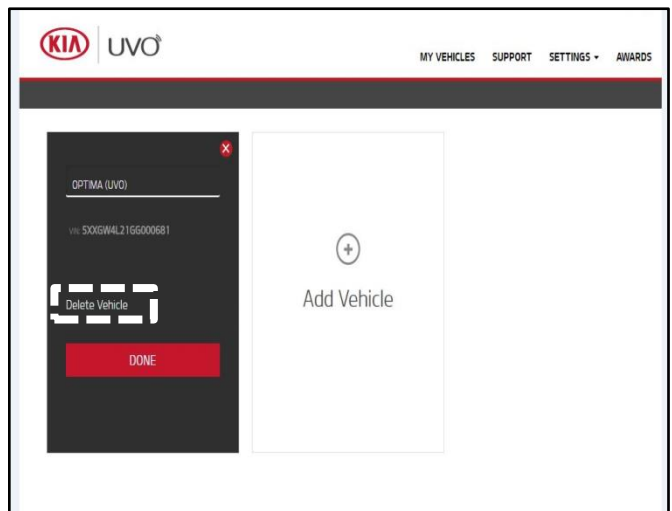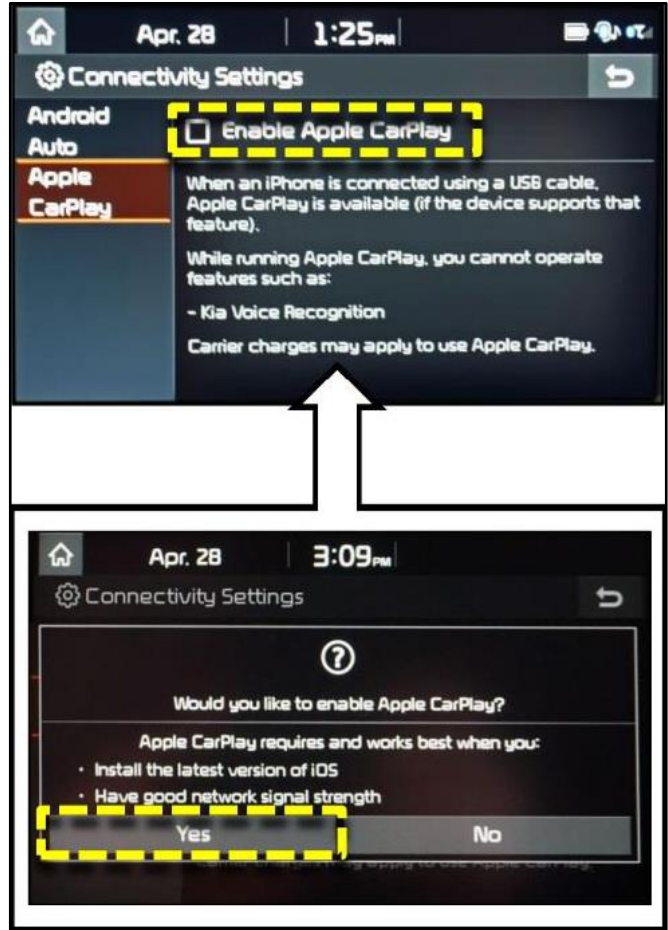
19. At the vehicle video display, press "Setup."

20. Press "Connectivity."

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21. Press "Yes," than press "Enable Apple CarPlay."

    END OF PROCESS

22. For vehicles equipped with AVN 4.0, follow Steps 1-3 under OVERVIEW on the MYUVO screen.

    ┌─────────────────────────┐
    ★ NOTICE

    For dealer stock vehicles, the dealer must create their own MYUVO account in order to download the update. Once the software download is complete the vehicle VIN must be deleted from the MYUVO account.

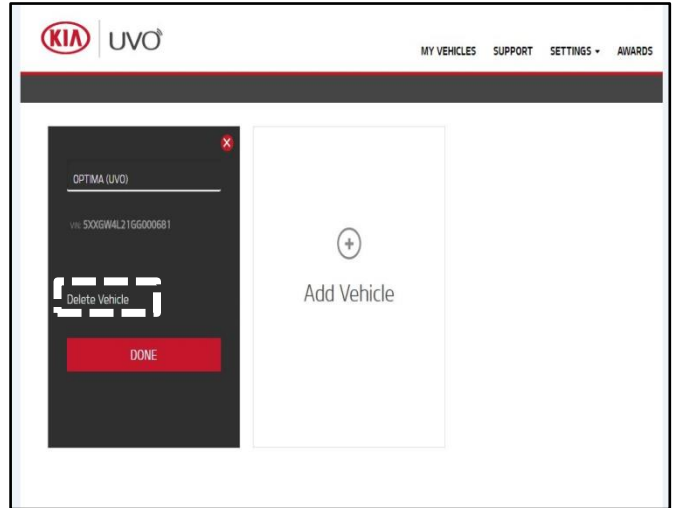   **Do not delete any vehicles from an active customer's account.**
    └─────────────────────────┘
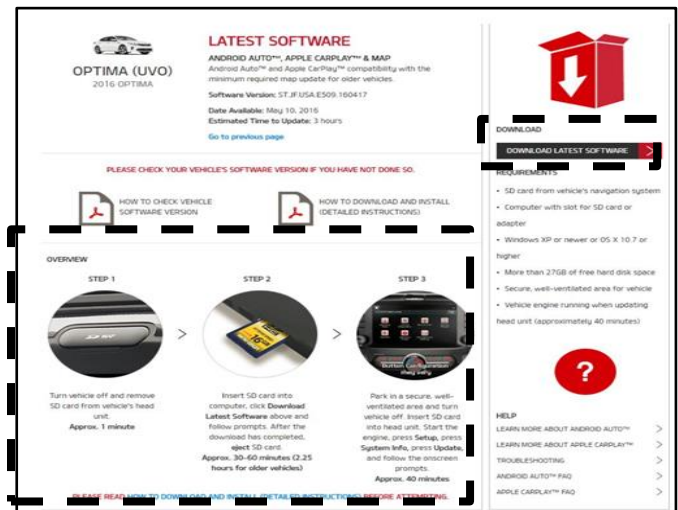
23. Return the MYUVO home page on the computer used for the download.

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24. Click "MY VEHICLES'" and then click the icon above and to the right of the vehicle picture.
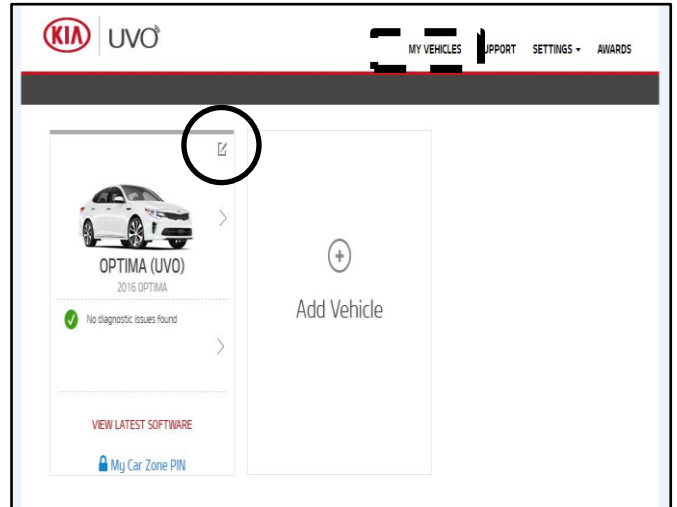
25. Click "DELETE VEHICLE."

26. At the vehicle's video screen, press the SETUP hard key.

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27. Scroll to "Connectivity."

★ **NOTICE**

Make sure "Android Auto" and "Apple CarPlay" are enabled.

If not enabled, move the On/Off slider from the "Off" to the "On" position for the applicable option.

TSB: ELE 113 (REV 1) All Equipped Vehicles July 2016

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> ## ★ NOTICE
>
> **For any connectivity issues, refer to ELE104.**
>
> **In order to use Android Auto, customers must download the free Android Auto Phone App from the Google Play™ store.**

AFFECTED MODELS:

Model	Year	Remarks
Soul	2014-16MY	
Soul EV	2015-16MY	Requires UVO EV application downloaded from App store or Google Play store. (Different than standard UVO app)
Optima	2015-16MY	
Optima HEV	2015-16MY	
Sedona	2015-16MY	
Sorento	2016MY	
Forte	2017MY	
Sportage	2017MY	
Note: Applicable to models with Premium Navigation (AVN 4.0) or UVO eServices Systems (UVO 3.0)		