	GROUP CHA	MODEL 2017MY Sorento (UMa)
	NUMBER 068	DATE June, 2016
TECHNICAL SERVICE BULLETIN		
SUBJECT: SERVICE ACTION: TIGHTEN POWER TAILGATE BALL STUD (SA 232)		

This bulletin provides the procedure for tightening the right tailgate spindle attachment ball stud, on select UMa Sorento models, produced from May 16, 2016 through May 26, 2016, which may not have been torqued to specification by the factory, and may exhibit an unusual noise when operating the power tailgate. To correct this condition, verify and, if necessary, tighten the ball stud, as described in this bulletin. Kia is requesting the completion of this Service Action on all affected vehicles, including dealer stock, prior to delivery. Before conducting the procedure, verify the vehicle is included in the list of affected VINs.



★ NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service> Warranty Coverage> Warranty Coverage Inquiry> Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs> Not Completed Recall> Recall VIN> Select Report), which includes a list of affected vehicles.

This issue number is SA232.

File Under: Chassis

-
- General Manager
 Service Manager
 Parts Manager
 Service Advisors
 Technicians
 Body Shop Manager
 Fleet Repair

SUBJECT: SERVICE ACTION :TIGHTEN (RH) POWER TAILGATE BALL STUD (SA 232)

Service Procedure:

- 1. Open the power tailgate.

*** NOTICE**
To prevent damage to the vehicle, do not operate the tailgate excessively until the ball stud has been inspected and tightened, if necessary.

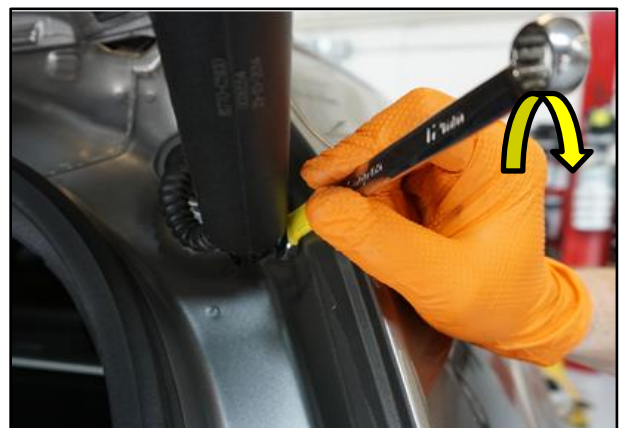


- 2. Locate the right side, lower tailgate spindle attachment ball stud as shown.



- 3. Using an open-ended 12mm wrench, verify the ball stud is securely attached to the body. If the ball stud is loose, tighten approximately 1/4 of a turn, or until snug to the body.

*** NOTICE**
Wrap the wrench with tape to avoid damaging the body of the vehicle.
Use caution not to over-tighten the ball stud.



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AFFECTED VEHICLE RANGE:

Model	Production Date Range
Sorento (UMa)	From May 16, 2016 through May 26,2016

WARRANTY INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	81770 C5100	0	N99	C99	(SA232) Tighten RH Tailgate Ball Stud	160A16R0	0.3 M/H	N/A	0

*** NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA232 when accessing the WebDCS system.

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AFFECTED VINS:

5XYPK4A59HG	5XYPKDA50HG	5XYPKDA53HG	5XYPKDA50HG
5XYPKDA56HG	5XYPK4A56HG	5XYPKDA5XHG	5XYPKDA53HG
5XYPH4A54HG	5XYPKDA55HG	5XYPKDA5XHG	5XYPKDA56HG
5XYPK4A51HG	5XYPHDA55HG	5XYPH4A5XHG	5XYPK4A50HG
5XYPKDA53HG	5XYPKDA50HG	5XYPKDA56HG	5XYPKDA53HG
5XYPKDA54HG	5XYPH4A52HG	5XYPKDA59HG	5XYPKDA53HG
5XYPK4A59HG	5XYPHDA52HG	5XYPK4A57HG	5XYPKDA51HG
5XYPKDA5XHG	5XYPK4A51HG	5XYPKDA55HG	5XYPKDA52HG
5XYPHDA57HG	5XYPKDA52HG	5XYPKDA54HG	5XYPK4A54HG
5XYPKDA52HG	5XYPK4A57HG	5XYPKDA52HG	5XYPKDA57HG
5XYPH4A56HG	5XYPK4A51HG	5XYPKDA56HG	5XYPH4A51HG
5XYPHDA52HG	5XYPKDA5XHG	5XYPKDA5XHG	5XYPKDA56HG
5XYPHDA52HG	5XYPKDA50HG	5XYPKDA52HG	5XYPK4A58HG
5XYPKDA55HG	5XYPK4A50HG	5XYPKDA55HG	5XYPH4A55HG
5XYPHDA56HG	5XYPKDA55HG	5XYPH4A58HG	5XYPKDA53HG
5XYPKDA51HG	5XYPKDA53HG	5XYPK4A53HG	5XYPKDA50HG
5XYPKDA55HG	5XYPKDA54HG	5XYPK4A5XHG	5XYPH4A58HG
5XYPK4A5XHG	5XYPKDA57HG	5XYPH4A5XHG	5XYPKDA57HG
5XYPKDA58HG	5XYPK4A59HG	5XYPKDA57HG	5XYPH4A56HG
5XYPKDA5XHG	5XYPH4A52HG	5XYPKDA58HG	5XYPH4A59HG
5XYPKDA5XHG	5XYPKDA59HG	5XYPK4A56HG	5XYPKDA5XHG
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5XYPHDA59HG	5XYPKDA56HG	5XYPKDA57HG	5XYPKDA59HG
5XYPKDA51HG	5XYPH4A55HG	5XYPK4A51HG	5XYPK4A50HG
5XYPK4A58HG	5XYPK4A58HG	5XYPKDA53HG	5XYPK4A52HG
5XYPH4A53HG	5XYPKDA58HG	5XYPK4A5XHG	5XYPKDA53HG
5XYPKDA5XHG	5XYPKDA52HG	5XYPK4A5XHG	5XYPKDA5XHG
5XYPH4A50HG	5XYPHDA59HG	5XYPKDA50HG	5XYPH4A59HG
5XYPKDA52HG	5XYPK4A56HG	5XYPK4A53HG	5XYPH4A51HG
5XYPHDA5XHG	5XYPK4A50HG	5XYPK4A52HG	5XYPH4A57HG
5XYPK4A51HG	5XYPKDA57HG	5XYPKDA55HG	5XYPK4A5XHG
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5XYPH4A53HG	5XYPKDA50HG	5XYPH4A57HG	5XYPK4A50HG
5XYPH4A56HG	5XYPKDA54HG	5XYPH4A56HG	5XYPKDA51HG
5XYPH4A53HG	5XYPH4A52HG	5XYPH4A57HG	5XYPKDA51HG
5XYPHDA51HG	5XYPH4A58HG	5XYPH4A55HG	5XYPKDA50HG
5XYPH4A52HG	5XYPK4A50HG	5XYPKDA5XHG	5XYPKDA50HG
5XYPK4A56HG	5XYPKDA51HG	5XYPK4A52HG	5XYPKDA55HG
5XYPK4A57HG	5XYPKDA53HG	5XYPK4A55HG	5XYPKDA58HG
5XYPKDA59HG	5XYPH4A5XHG	5XYPK4A52HG	5XYPKDA53HG
5XYPK4A56HG	5XYPK4A5XHG	5XYPKDA57HG	5XYPH4A54HG
5XYPH4A50HG	5XYPKDA57HG	5XYPKDA50HG	5XYPH4A52HG
5XYPK4A53HG	5XYPH4A58HG	5XYPKDA5XHG	5XYPKDA59HG
5XYPH4A54HG	5XYPH4A52HG	5XYPK4A54HG	5XYPH4A55HG

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AFFECTED VINS:

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| 5XYPKDA56HG | ██████████ | 5XYPK4A5XHG | ██████████ |
| 5XYPH4A5XHG | ██████████ | 5XYPK4A56HG | ██████████ |
| 5XYPKDA51HG | ██████████ | 5XYPKDA54HG | ██████████ |
| 5XYPH4A55HG | ██████████ | 5XYPKDA54HG | ██████████ |
| 5XYPKDA56HG | ██████████ | 5XYPH4A5XHG | ██████████ |
| 5XYPKDA59HG | ██████████ | 5XYPH4A57HG | ██████████ |
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