



# Service Bulletin

File in Section: -

Bulletin No.: 16-NA-217

Date: July, 2016

## TECHNICAL

**Subject:** Minimum Startup Volume Too Loud

**Attention:** This Bulletin replaces PIC6196. Please discard PIC6196.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Cascada	2016	2016	SOP	June 22, 2016	All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	Equipped with Radio AM/FM Stereo, Single CD, MP3 (RPO UHQ)
<b>Condition</b>	Some customers may comment that the minimum default volume will not go below 19. As a result, customers who turn the vehicle/radio off with the volume level above 19 will experience high audio volume upon start up because it will only default to a minimum start up level of 19.
<b>Cause</b>	This may be the result of a audio calibration concern.

### Correction

If you encounter a vehicle with the above concern, turn the radio to XM channel 0 so there is no audio.

Turn the volume all the way up to determine the highest level available. If the radio will go up to level 45, SPS reprogram the radio with the latest TIS2web calibrations, which are designed to address this concern. Refer to *Radio Programming and Setup* in SI.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time

<b>Version</b>	1
<b>Modified</b>	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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