



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-215

Date: July, 2016

TECHNICAL

Subject: Inner Door Panel Pull Handle Area Broken

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado	2007	2013			All	All
Chevrolet	Silverado 2500/3500	2014				All	All
GMC	Sierra	2007	2013			All	All
GMC	Sierra 2500/3500	2014				All	All

Involved Region or Country	North America and N.A. Export Regions
Additional Options	Equipped with Interior Trim – Dark Titanium (RPO 88I)
Condition	Some customers may comment that the inner door trim panel handle area is broken and/or cracked.

Correction

If you encounter a vehicle with the above concern, replace the affected inner door trim panel with the newly designed part. Refer to *Front Side Door Trim Panel Replacement* in SI.

Description/Side	Part Number	RPO's
TRIM ASM-FRT/Right Hand	23402971	88I (EXC AU3, E29, YE9)

Parts Information

Description/Side	Part Number	RPO's
TRIM ASM-FRT/Right Hand	23402976	AU3, 88I (EXC WJ5, YE9, 5B5)
TRIM ASM-FRT/Left Hand	23402960	AU3, 88I (EXC WJ5, YE9, 5B5)
TRIM ASM-FRT/Left Hand	23402962	88I (EXC AU3, E29, YE9)

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
1042980	Front Side Door Trim Panel Replacement	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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