



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-196

Date: June, 2016

TECHNICAL

Subject: Unable To Start Speech Recognition Message on IPC

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS	2014	2014			All	All

Involved Region or Country	North America and N.A. Export Regions
Additional Options (RPO)	Equipped with Radio RPO IO3
Condition	Some customers may comment when pressing the steering wheel control "Push to Talk" switch, the IPC displays a message "Unable to Start Speech Recognition" but the speech recognition still functions.
Cause	This may be caused by an internal software calibration.

Correction

If you encounter a vehicle with the above concern, reprogram the instrument cluster with the latest software. Refer to *Instrument Cluster Programming and Setup* in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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