



Technical Journal

TITLE:

Air outlets loose on leather dashboard

REF NO: TJ 31557.2.1	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2016-09-30	STATUS DATE: 2016-10-24
FUNC GROUP: 8811	FUNC DESC: Instrument panel	Page 1 of 10	

“Right first time in Time”

Attachment

File Name	File Size
TJ 31557.pdf	2.3519 MB
TJ 31557 pic.pdf	0.0891 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
124							2012-9999		0151101-0999999	201120-999952
136							2012-9999		0118101-0999999	201120-999952

CSC Customer Symptom Codes

Code	Description
L9	Instrument panel/dashboard/Loose, poor fit, warped, wrinkled
M9	Instrument panel/dashboard/Tears, snags, cracks
N7	Instrument panel/dashboard/Other instrument panel/dashboard problems

VST Operation Number

VST Operation Number	Description
98640-2	Air blower dashboard adjust acc. to TJ31557



DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text

DESCRIPTION:

If the defrost vents on a leather dashboard are loose at the ends (see picture “TJ 31557 pic pdf”), follow the instructions under “Service”.

SERVICE:

Fasten the defrost vents with glue according to repair method (see attached).

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report” and sub concern area “Support not needed”, use function group 8811.

To view TJ attachment continue to next page. This TJ has two attachments.





Volvo Car Customer Service

TJ 31557

Title	Dashboard	Page	1 (7)
Action	Product fix	Operation number:	98640-2

Affected vehicles

Model year	Model
2012, 2013, 2014, 2015, 2016	S80 (07-)
2012, 2013, 2014, 2015, 2016	XC70 (08-)

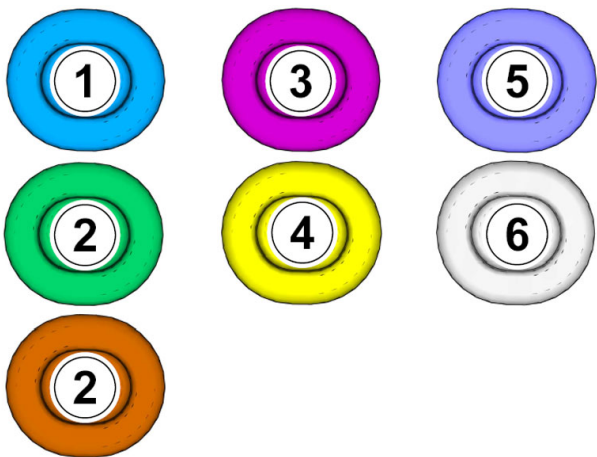
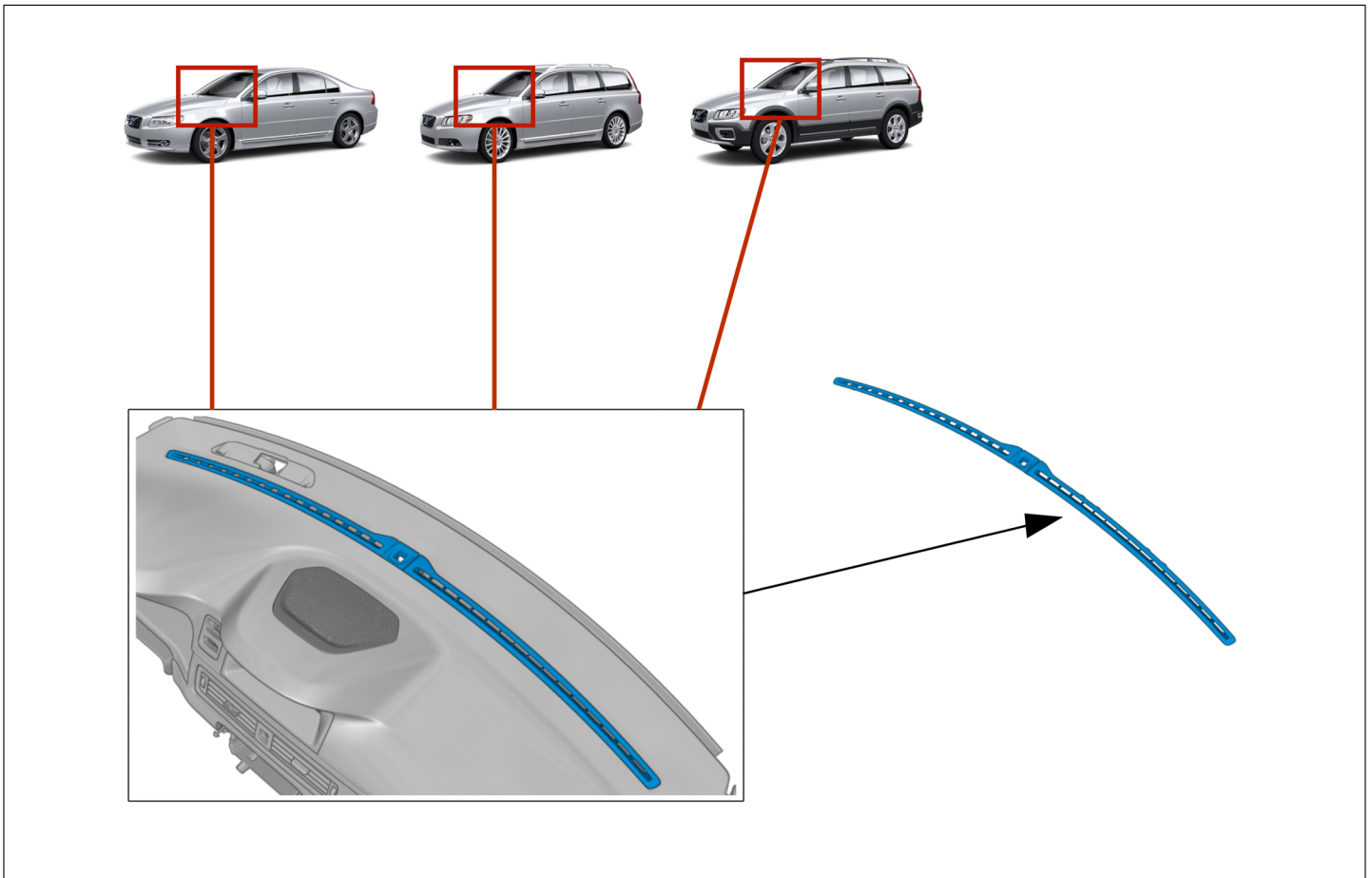
Materials

Materials	Qty.	Part No.	Notes
Würth primer	0.1	089391013	Note: For claiming use Volvo P/N 1161765
Würth glue	0.1	0893301900	Note: For claiming use Volvo P/N 9511027

Equipment

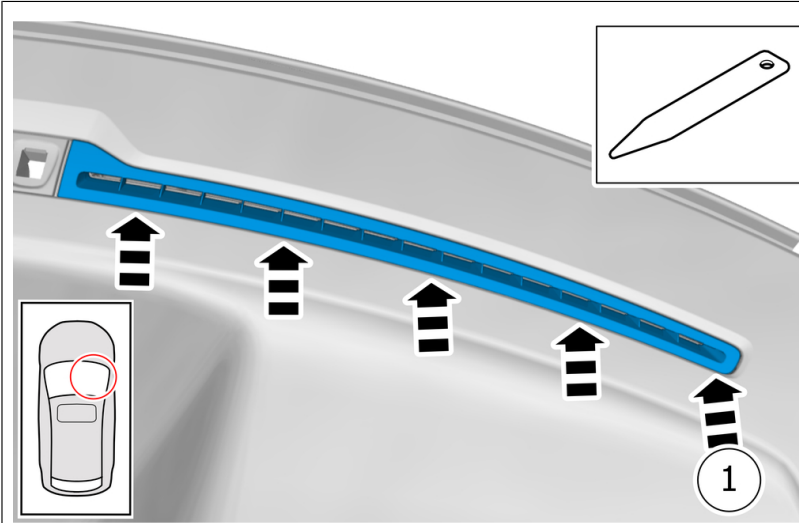
Designation	Part No.
Interior trim remover	
Abrasive cloth	

Removal and Installation



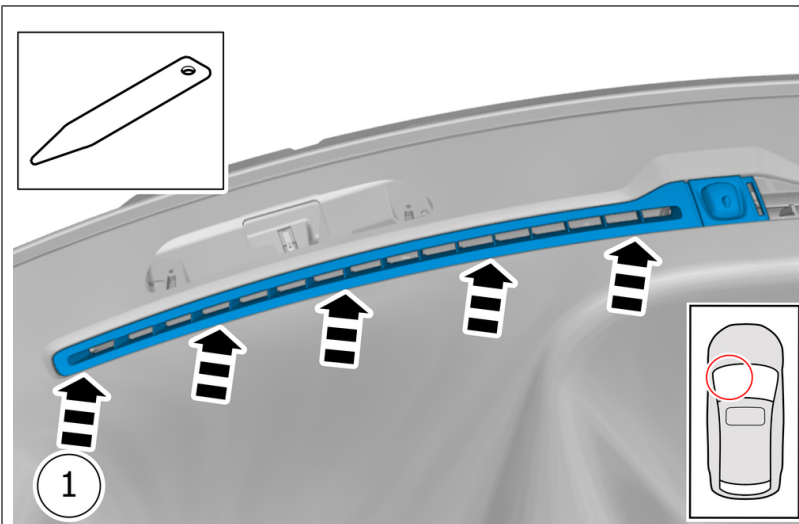
Note! This colour chart displays (in colour print and electronic version) the importance of the different colours used in the images of the method steps.

- 1 . Used for focused component, the component with which you will do something.
- 2 . Used as extra colors when you need to show or differentiate additional parts.
- 3 . Used for attachments that are to be removed/installed. May be screws, clips, connectors, etc.
- 4 . Used when the component is not fully removed from the vehicle but only hung to the side.
- 5 . Used for standard tools and special tools.
- 6 . Used as background color for vehicle components.



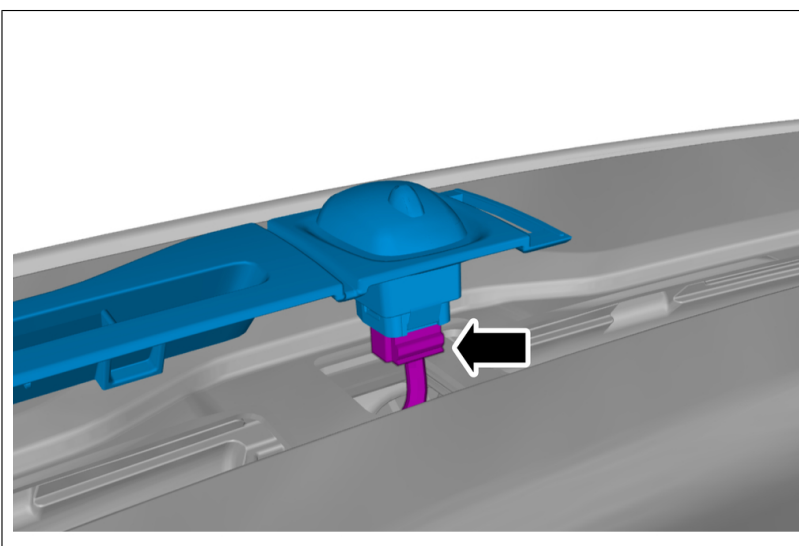
Remove the marked part.

Use: Interior trim remover



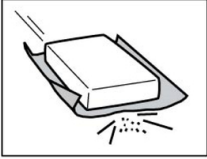
Remove the marked part.

Use: Interior trim remover

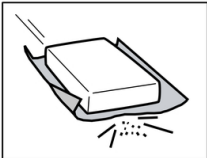
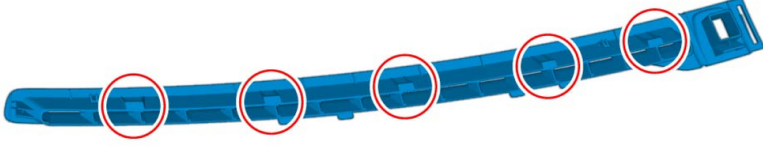


1 . Disconnect the connector.

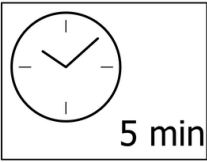
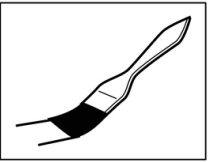

2 . **Caution!** Secure the wire above the opening using adhesive tape or similar.



Use: Abrasive cloth
Clean the surfaces.

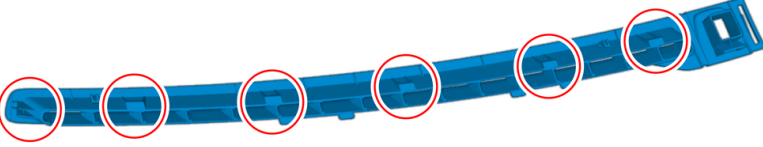


Use: Abrasive cloth
Clean the surfaces.



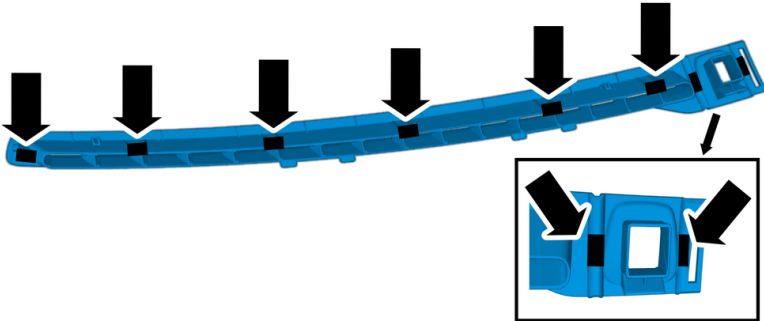
Apply a thin layer of primer.
Wait the specified time

Use: Primer 089391013

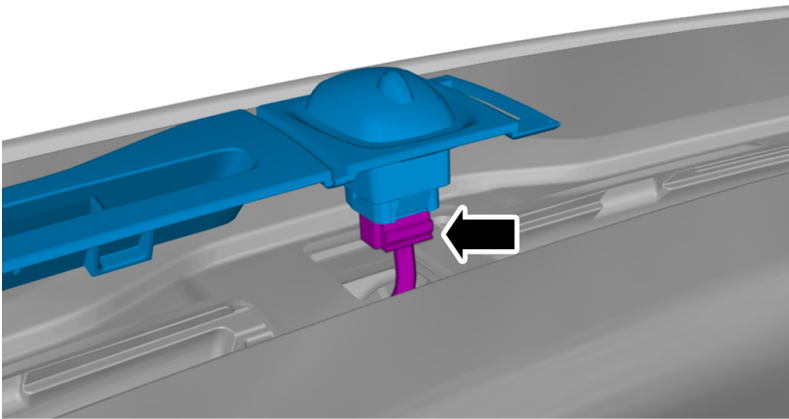


Apply the stated Material on the marked surface.

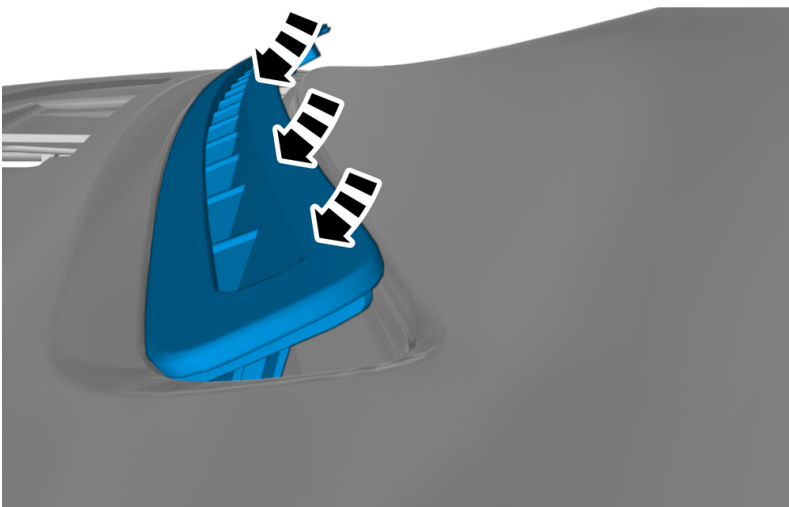
Use: Glue ,0893301900

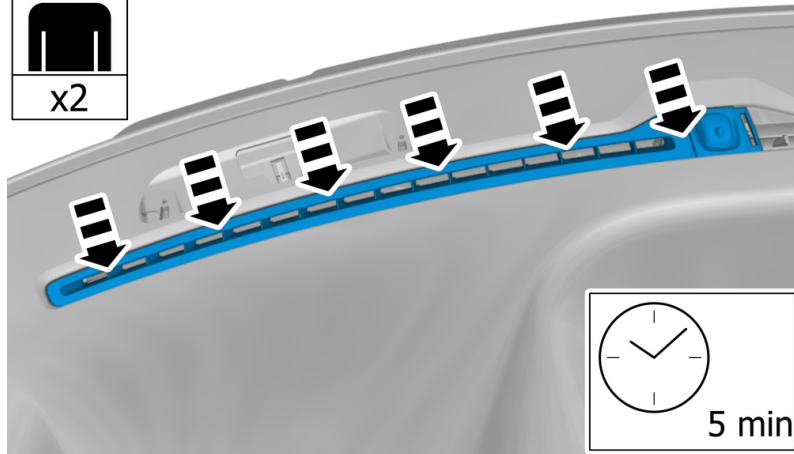
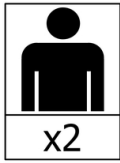


Connect the connector.



Note! Avoid spillage on visible surfaces.
Install the marked component.

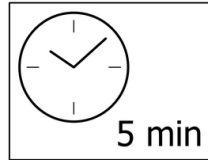
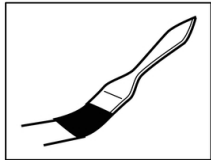




Caution! Make sure that the component is positioned correctly.

Note! This step requires the aid of another technician.

Apply pressure to the joint for the time stated in the graphic.

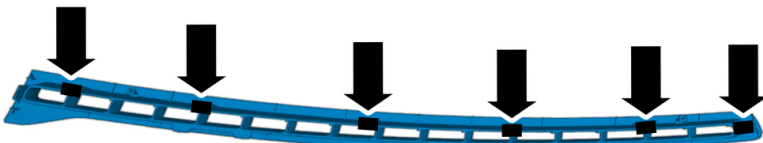


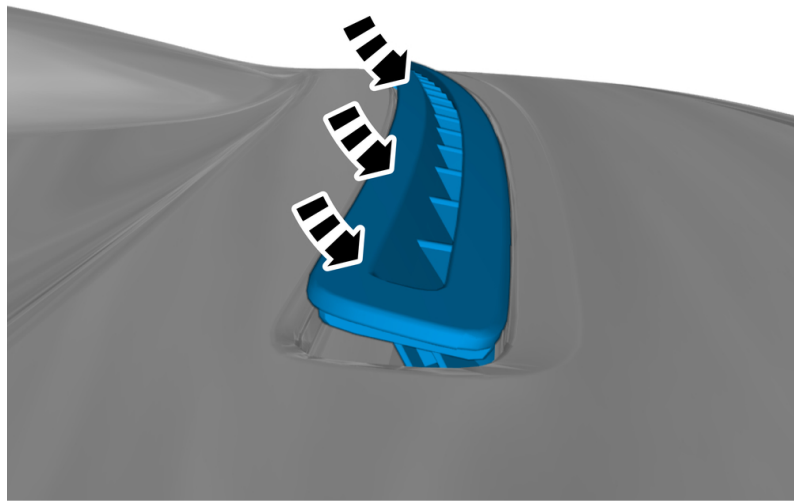
Apply a thin layer of primer.
Wait the specified time

Use: Primer , 089391013

Apply the stated Material on the marked surface.

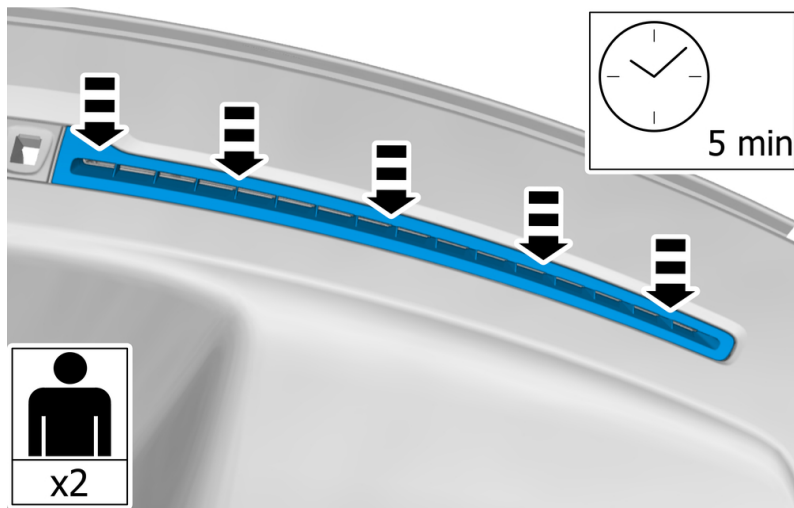
Use: Glue , 0893301900





Note! Avoid spillage on visible surfaces.

Install the marked component.



Caution! Make sure that the component is positioned correctly.

Note! This step requires the aid of another technician.

Apply pressure to the joint for the time stated in the graphic.