

# Navigation System Reset Procedure

**Service Category** Audio/Visual/Telematics

**Section** Navigation/Multi Info Display

**Market** USA

Lexus Supports  
ASE Certification 

## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2014 - 2016	CT200H	
2015 - 2016	ES300H, ES350	
2016	GS200T	
2015 - 2016	GS350, GS450H	
2014 - 2016	GX460	
2016	IS200T, IS300	
2014 - 2015	IS250	
2014 - 2016	IS350	
2015 - 2016	LS460, LS600H	
2016	LX570	
2015 - 2016	NX200T, NX300H	
2015 - 2016	RC F, RC350	
2016	RC200T, RC300	
2016	RX350, RX450H	

## Introduction

Some 2014 – 2016 Lexus vehicles may exhibit a navigation system rebooting condition. (This condition may be due to an errant data broadcast by Toyota's traffic and weather data service provider.) Follow the process in this bulletin to reset the navigation system.



## Navigation System Reset Procedure

### Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
EL1619	Navigation System Reset	0.5	86804-60F70	87	74

#### APPLICABLE WARRANTY

- This repair is covered under the Lexus Basic Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

### Required Tools & Equipment

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY
Techstream 2.0*	ADE	TS2UNIT	1
Techstream Lite		TSLITEPDLR01	
Techstream Lite (Green Cable)		TSLP2DLR01	

\* Essential SST.

#### NOTE

- Only ONE of the Techstream units listed above is required.
- Software version 11.10.034 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787.

### Navigation System Reset Procedure

1. Confirm navigation system is rebooting when ignition is turned on.
2. Disconnect the negative terminal of the vehicle's 12 volt battery.
3. Wait 30 seconds.
4. Reconnect the negative terminal of the vehicle's 12 volt battery.
5. Confirm multimedia system operation after multimedia system reloads. Multimedia system can take up to 5 minutes to reload after a battery disconnect.
  - If navigation system begins functioning normally proceed to step 7.
  - If navigation system continues to reboot this TSB does not apply, diagnose per the Repair Manual.

## Navigation System Reset Procedure

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### Navigation System Reset Procedure (Continued)

6. Perform system initialization on vehicle systems as needed.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

- [2014](#) / [2015](#) / [2016](#) CT 200h:

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

- [2015](#) / [2016](#) ES 300h:

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

- [2015](#) / [2016](#) ES 350:

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

- [2015](#) / [2016](#) GS 350:

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

- [2015](#) / [2016](#) GS 450h:

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

- [2014](#) / [2015](#) / [2016](#) GX 460:

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

- [2014](#) / [2015](#) / [2016](#) IS 200t/IS 250/IS 300/IS 350:

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

- [2015](#) / [2016](#) LS 460:

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

- [2015](#) / [2016](#) LS 600h:

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

- [2016](#) LX 570:

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

- [2015](#) / [2016](#) NX 200t:

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

- [2015](#) / [2016](#) NX 300h:

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

- [2015](#) / [2016](#) RC F:

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

- [2015](#) / [2016](#) RC 200t/RC 300/RC 350 :

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

- [2015](#) / [2016](#) RX 350 :

*General – Introduction – “Introduction: Repair Instruction: Initialization”*



## Navigation System Reset Procedure

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### Navigation System Reset Procedure (Continued)

- [2015](#) / [2016](#) RX 450h :

*General – Introduction – “Introduction: Repair Instruction: Initialization”*

7. Confirm all systems are functioning properly.