



Technical Journal

TITLE:
XC90 Climate system, unexpected behavior

REF NO: TJ 30925.5.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2016-09-21	STATUS DATE: 2016-09-22
FUNC GROUP: 8700	FUNC DESC: Air conditioning unit	Page 1 of 2	

“Right first time in Time”

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-2017		0000350-0006377	201617-201638
235							2017-2017		0000160-0003011	201624-201638
256							2016-2017		0000561-0132462	201505-201638

CSC Customer Symptom Codes

Code	Description
8B	Temperature control/A/C slow to cool in front section
9Q	Temperature control/Uneven temperature
KI	Temperature control/A/C not cold enough
SA	Temperature control/A/C not cold enough in front section
TN	Temperature control/Heater does not work

VST Operation Number

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.



Text

DESCRIPTION:

*CCM: Climate control module

*SW: Software

Customer may experience unexpected climate regulation during driving, climate system might suddenly starts to blow hot/cold air. CCM SW now implemented 2016w38 in production and for service.

SERVICE:

In case of customer complaints, perform CCM SW upgrade according to VIDA. Chassis break will be updated when available.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8700.