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Sent on	10	21	2016	Expires on	11	04	2016
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From	Honda Parts and Service National
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Subject	Request for Parts: 2014-2015 Accord Front Brake Judder
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PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2014-2015 Accord Front Brake Judder

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2014-2015 Accords with a customer complaint of feeling vibration in the steering wheel while braking. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. All trims EXCEPT, LX & LX-S are accepted.
2. Must be able to duplicate the vibration.
3. No previous brake repair.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.